Web Enrollment System (WES)

SUPER USER

Administration Module Contractor Profile Module Program Profile Module

WEBINAR TRAINING GUIDE 2020

1009-20.jcg









Agenda

- Start Up/WES definition/ Features
- Logging –In/User IDs and Passwords
- Program Listing/ FCCN Provider Listing
- User Roles
 - Super User
 - Program User
- Administration Module
- Contractor Profile Module
- Program Profile Module / FCCN Provider Profile Module
- Daycare Attendance Review Unit (DARU) Contact
- WES Training and Policy Training Team Contact



Basic Structure of WES

1.What is WES?

- Web-Based Enrollment System of Centralized Database – includes Attendance
- Programmed with rules and regulations AND security levels
- User-friendly data entry messages given to assist in understanding why action was successful or not permitted

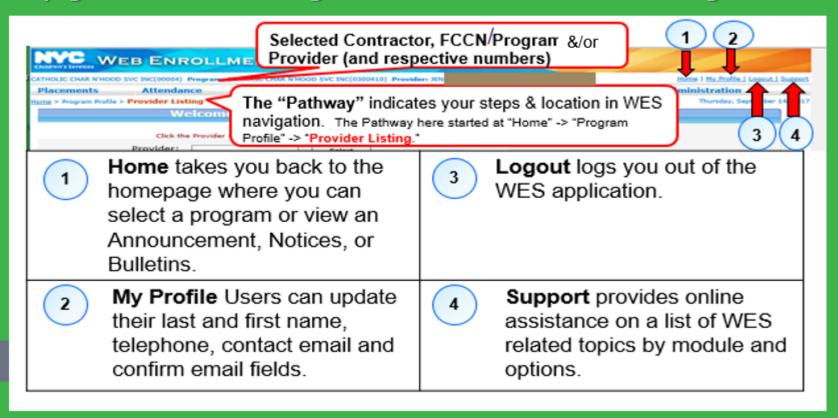
2. Why Use WES?

- Real-time data*
- Family Eligibility information
- Manage Enrollment & Recruitment
- * Real-time data exchange with **Automated Child Care Information System** (ACCIS) – used by DOE, ACS, & HRA)



WES Features Navigation Bar

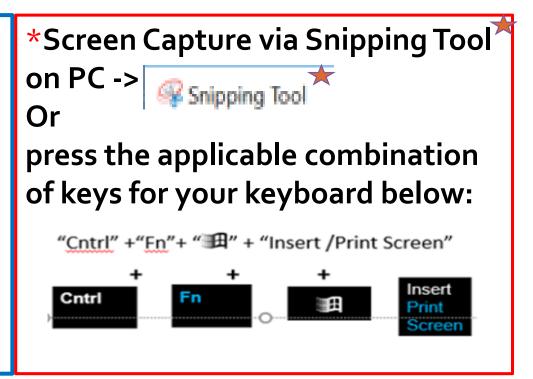
The pages in WES have a Navigation Bar which includes the following features:





WES Support Link

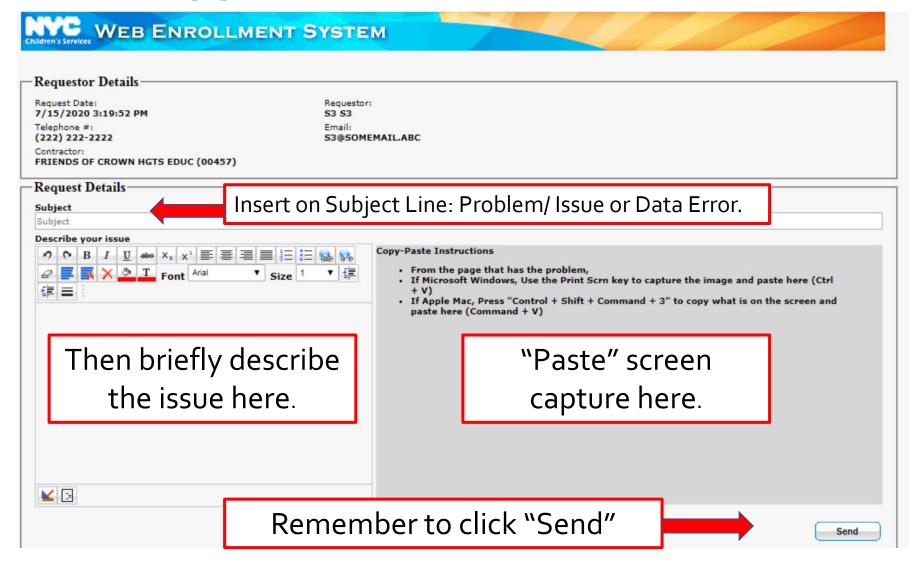
WES Support link provides direct access to WESHELP team when you insert a "Screen Capture*" of the problem to your Help request and briefly Describe the specifics of the problem.



Follow-up Option: - Email: WESHELP@schools.nyc.gov



WES Support Link Screen





Logging In-2 "Doors"

- Juniper security firewall (maintained by HRA)
- WES Application (maintained by DOE/ACS/HRA)
- WES is User ID/Password protected. Every action taken in WES is date/time/user ID stamped. Do NOT share your User ID / PW information.



Logging In – 1st Door

https://a069-ra.nyc.gov/wes

WEB ENROLLMENT SYSTEM

| We | lcome | to t | he ' | WES |
|----|-------|------|------|-----|
|----|-------|------|------|-----|

| Username | If you have a problem sign | _ |
|----------|----------------------------|---|
| Password | @ 718 510-0550 | |
| | | |

Sign In

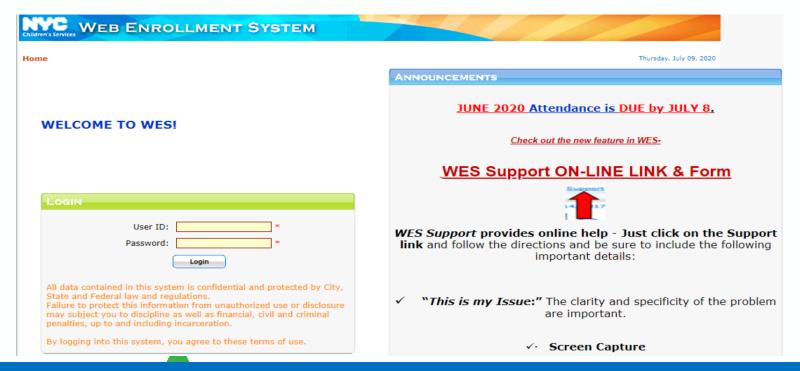
The URL to access WES is: https://ao69-ra.nyc.gov/WES

- Juniper Firewall protection is maintained by HRA security
- 1st Login with Temporary password from HRA security
- Each WES User is directed to change password at 1st login.
- If any problem is encountered at this first "door" Call HRA Help Desk
 (718) 510-0550 or email: MISSECURITYADMIN@dss.nyc.gov

WESHELP@schools.nyc.gov may assist is there is difficulty in reaching HRA Security Help Desk.

Education

Logging In -2nd Door-The WES Application



Warning: WES will time-out if left idle. Either out of WES or all the way out to initial log-in. (Solution: Log in again)

Need Help with logging in- Contact: WESHELP@schools.nyc.gov

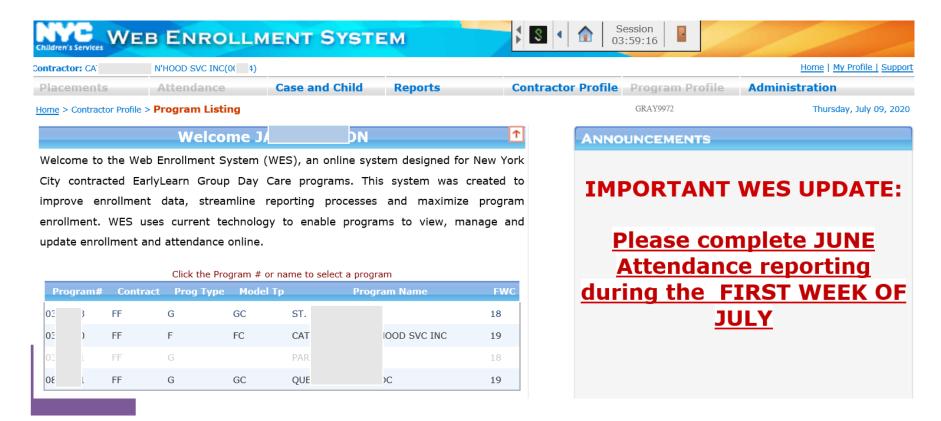


Program Listing

- Announcements and Bulletins
- Click on name of program within list to "enter" that program



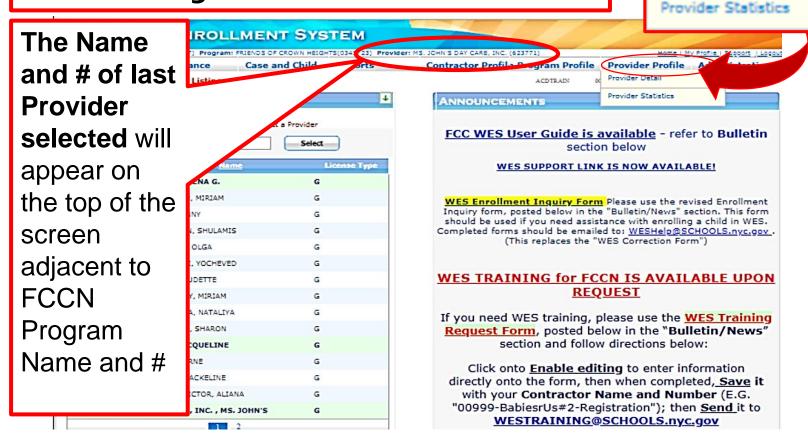
All modules will appear after program selection.





FCCN Provider Profile-Provider Detail & List

The **Provider Profile** module appears automatically when Providers are selected from the **Program Profile Provider's List**.



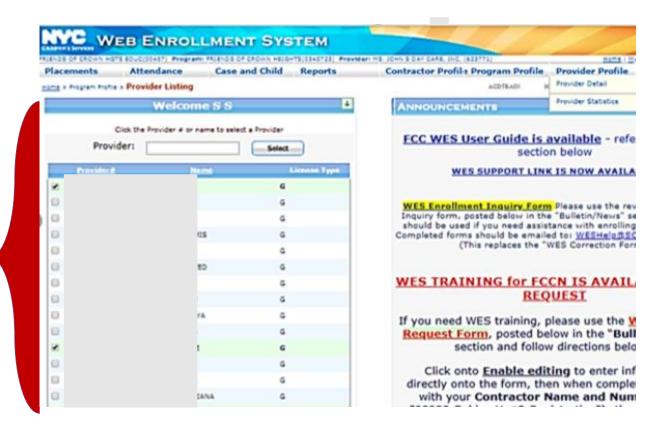


Provider Profile

Provider Detail

FCCN Provider Listing and Selection

Click on up to 5 Providers # within list to access modules. The last provider selected will appear at top, next to Contractor Name and #.





Super-User

- Functions at Contractor level
- Access to all programs
- Access to all WES modules
 - Creates User IDs
 - Must assign roles for User IDs
 - (No checked box = No access)
 - Activates/De-activates IDs
 - Updates Contractor and Program profiles





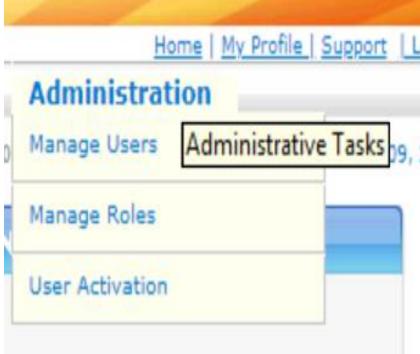


Administration Module

- Manage Users Creates Program User IDs
- Manage Roles Must assign roles for User
 IDs

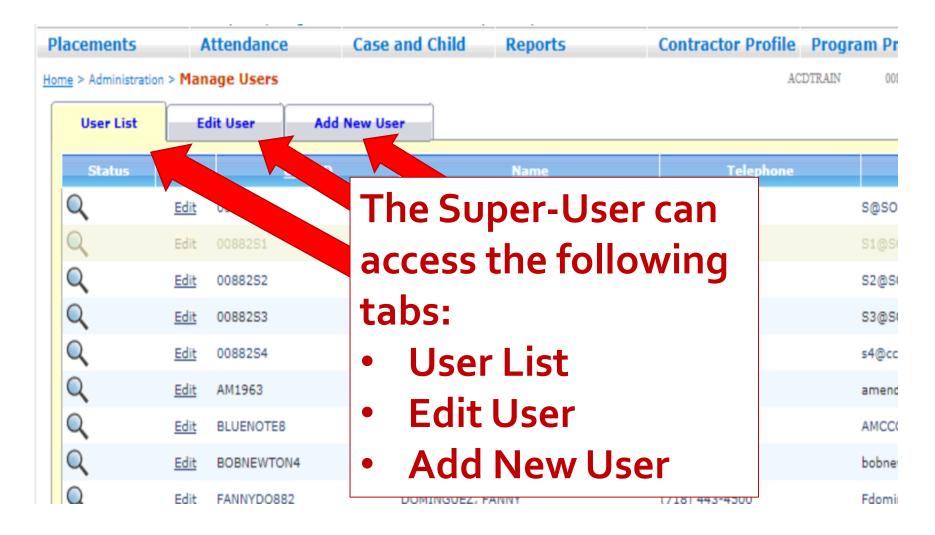
(No checked box = No access)

User Activation Activates/De-activates IDs



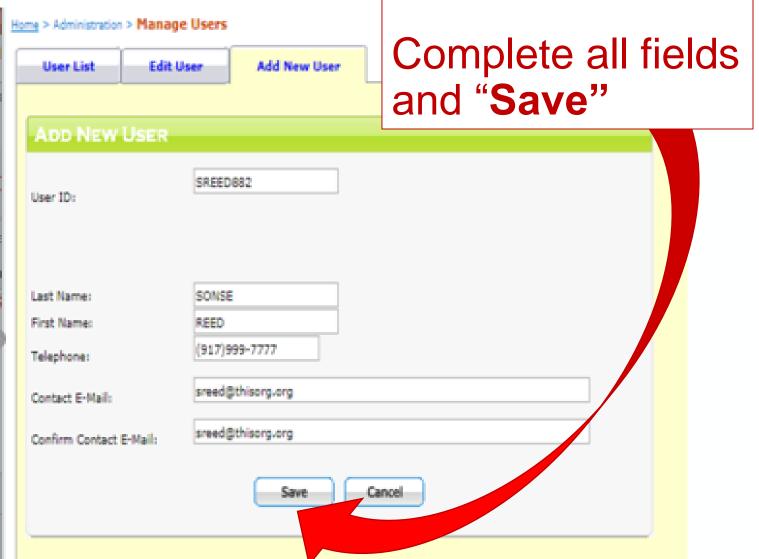


Administrative Module - Manage Users





Select Add New User to Create a New User ID New User tab - allows the Super User to add & Home > Administration > Manage Users assign WES User ID. Add New User User List Edit User input Name and contact information. (After saving, the ID cannot be ADD NEW USER changed.) User ID: The ID must be alphanumeric between 6-10 digits. Usually combines the first Last Name: initial of the first name, the 1st First Name: Telephone: 3-4 letters of the last name Contact E-Mail: and the last three digits of the contractor # (E.G. KLEE882) Confirm Contact E-Mail: Cancel Save

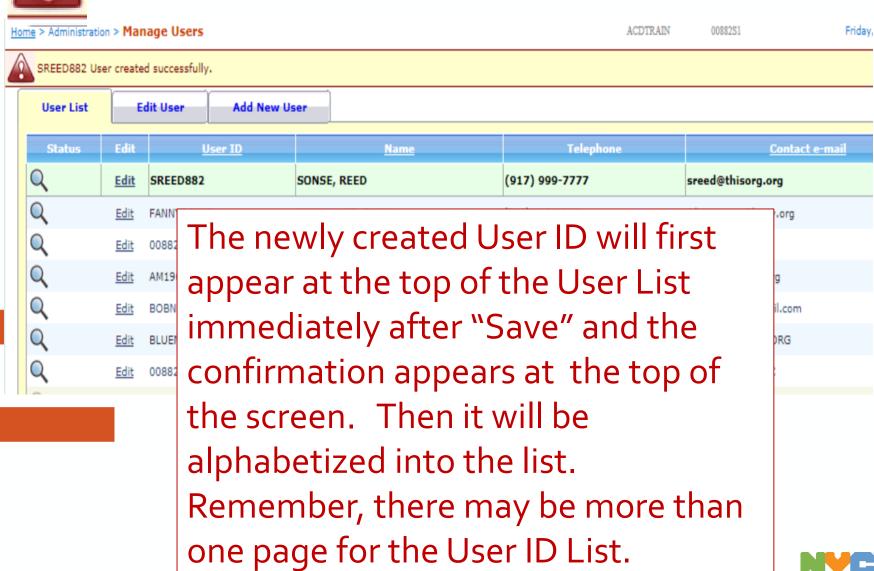


*Once an ID is created, it cannot be deleted, except by agency admin staff.

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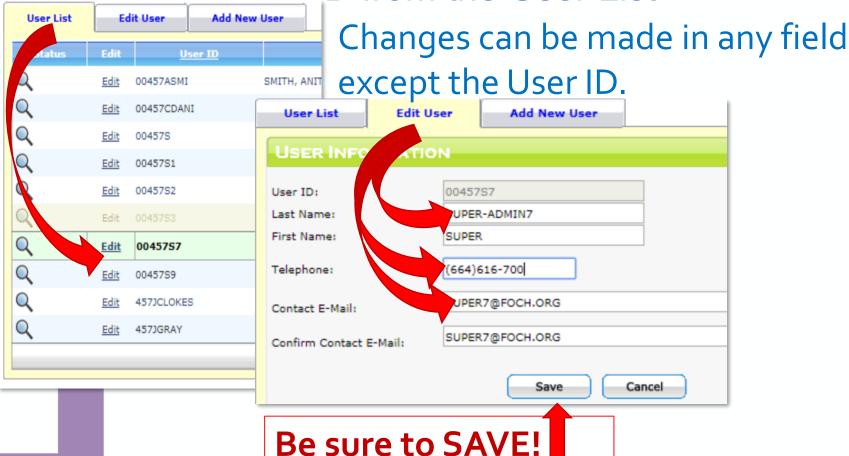
WES – New User ID Confirmation





Edit User

Click "Edit" for the ID from the User List

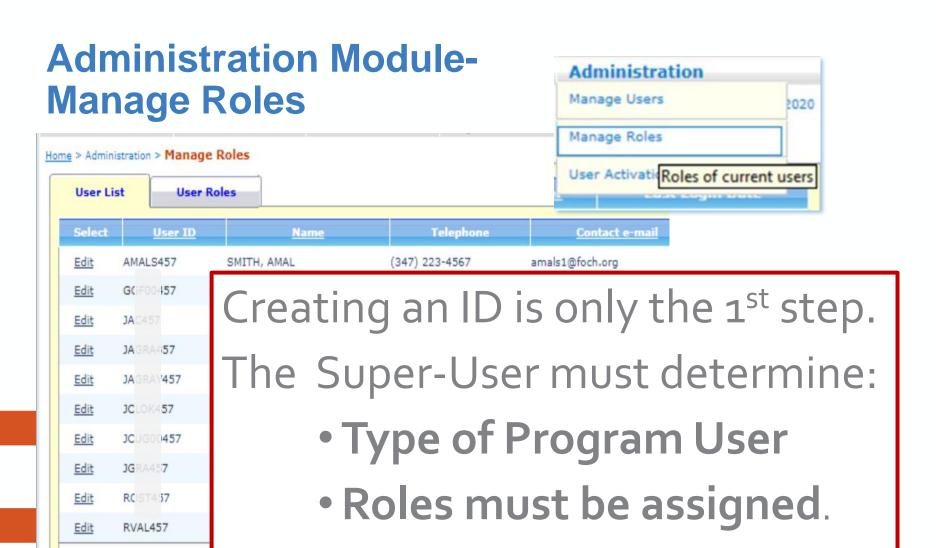




User-Friendly Navigation and Confirmation WES confirms all saved updates.



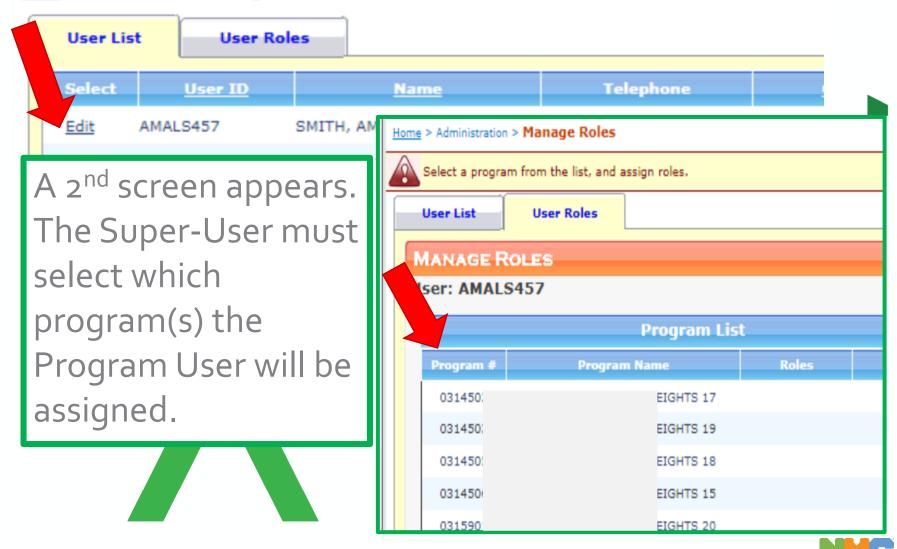






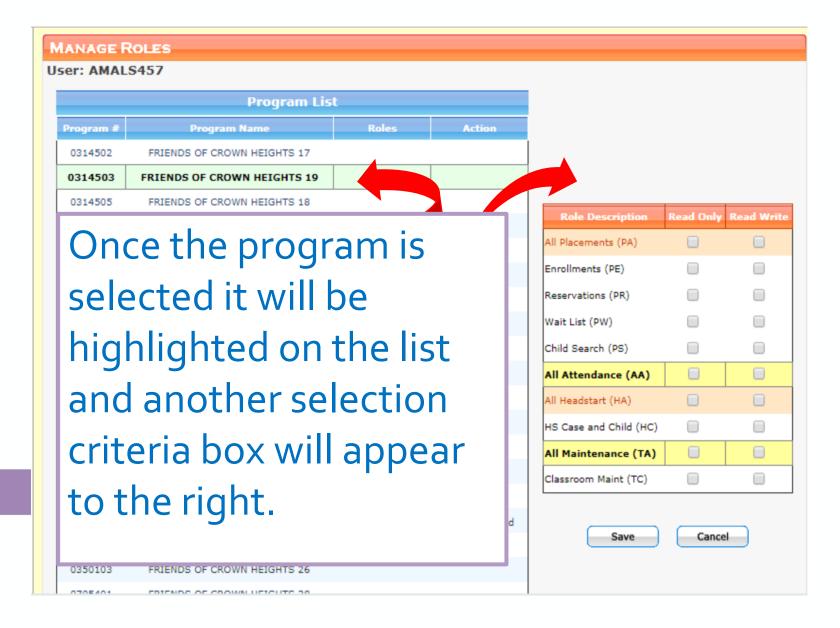
Click "Edit" to Select Newly Created User ID

Home > Administration > Manage Roles



Education

Administration Module- Manage User Roles





Two Types of Program Users

When Creating a Program User ID, the Super - User must designate the type of Program User:

- "Read-only" Can only view and print (No data entry)
- "Read and Write" Can view, enter data, and print

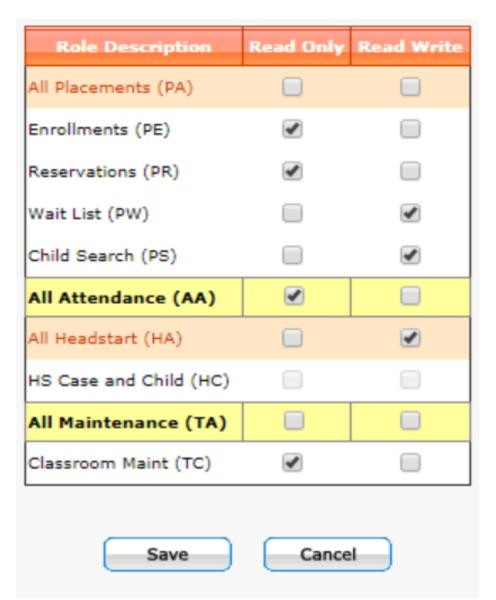


*This designation can be changed at any time by the Super-user.



Assigning User Type and Roles

- Click Roles ("Read Only" or "Read and Write") for each description.
- "All" includes each description listed under that module.
- Remember to Save!





Assigned Roles -Confirmation

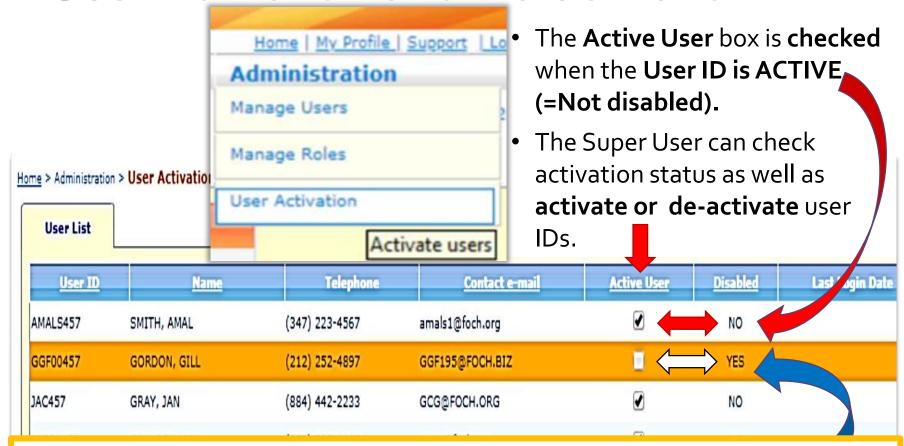
WES confirms in top yellow margin and on the program list below:

Black= "Read ONLY"





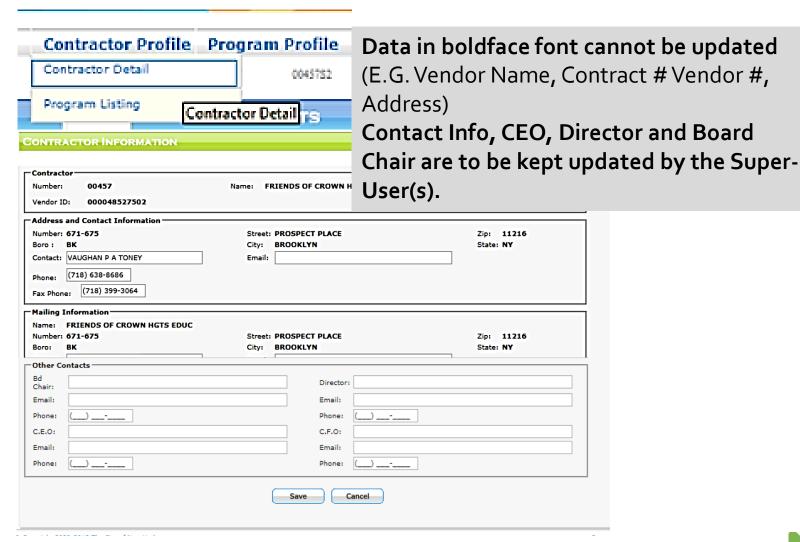
User Activation and De-activation



De-activated User IDs will appear highlighted and the Disabled column will read "Yes" and the Active User box will be blank/unchecked.



The **Super-User** is also responsible for keeping the **Contractor and Program Profiles updated.**





Contractor Profile-

Program Listing





The same as slide 10, the program list is available from this module. If it is necessary to move from one program to work in another, this screen will facilitate it.



Program Profile contains 7 sub-menu options:



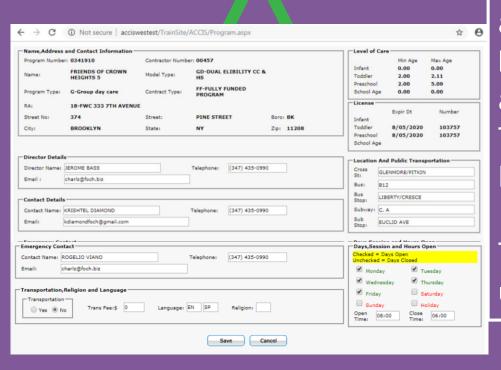
* The Family Child Care Network Program Profile Module

contains 5 (Sub-Menu) Options: •

- Program Detail
- Program Statistics
- Provider Listing
- Program Holidays
- Fee Calculator



Program Detail

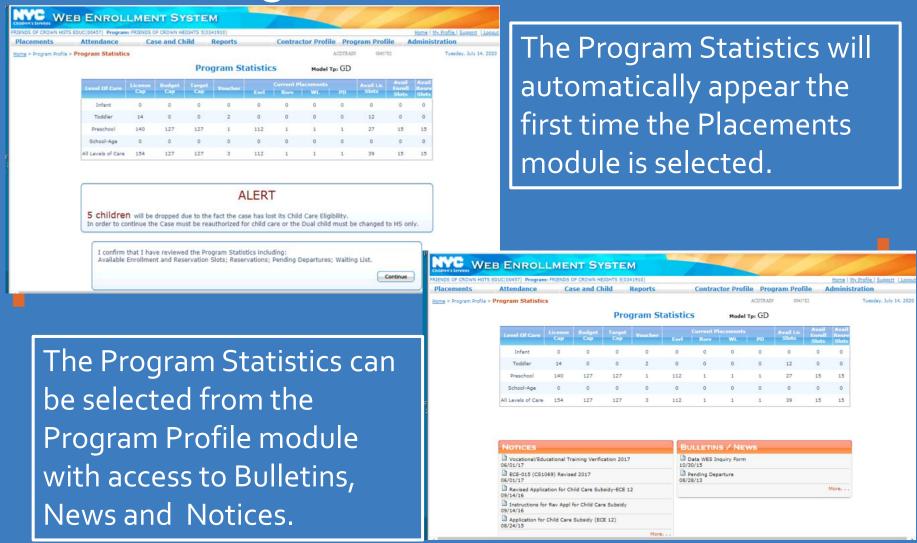


Includes: Program-specific data, such as, Program Name, #, Address, Director, Contacts, Emergency Contacts, DOHMH License # and Expiration Date Information –Level of Care and Pay Rates, Vicinity –based Transportation lines, Days and **Hours of Operation**

This information must be kept updated by the Super-User(s).



Program Statistics-



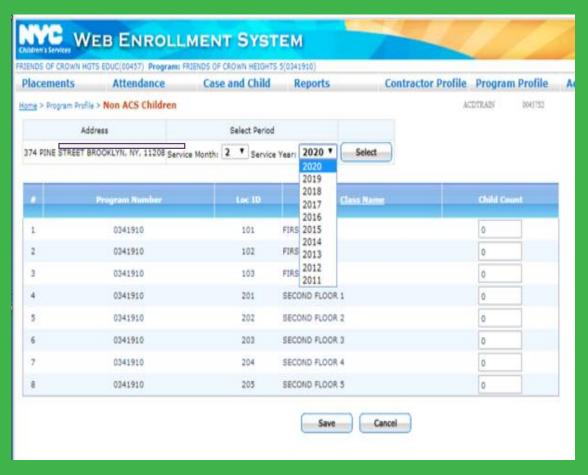
Classroom Maintenance

Each year, center-based classrooms are set-up according to: Classroom Name, Teacher name, and other criteria. (Class # designation and Location Information does not change)





Non-ACS/DOE Children

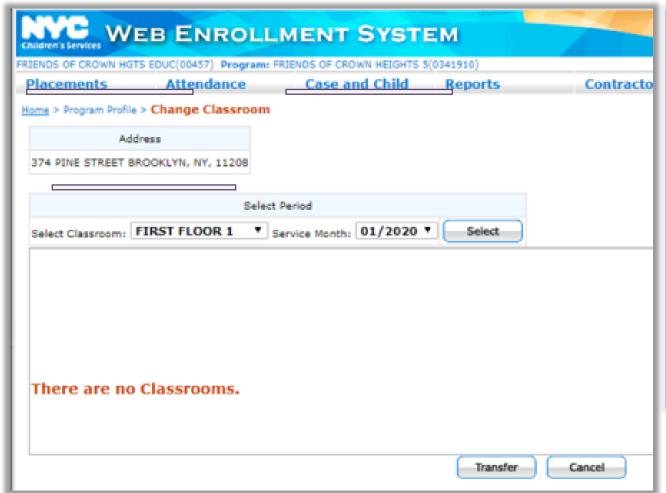


These children must be included for the total count for space capacity and utilization. There are minimum space requirements per child that must be maintained.

If the maximum # of children for a classroom space is 15 and there are 5 "Private Pay" children attending; the maximum # of ACS/DOE contracted children would be 10.



Change Classroom

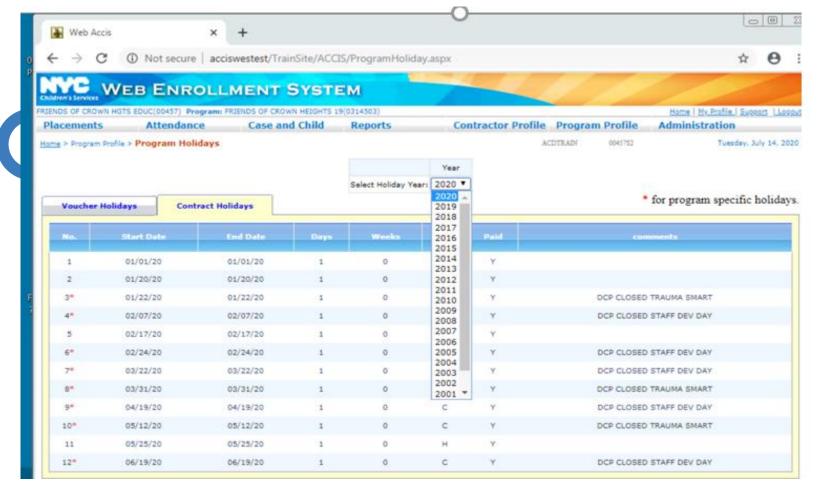


If/when classrooms are set-up, children may be transferred from one class to another.

The classroom and Service Month must first be selected.



Holidays – Contract and Voucher





Fee Calculator

This tool helps in estimating Fees, if applicable for child care service fee subsidy.

*Eligibility and
Enrollment
Training focuses
on the various
associated
factors.

Home > Program Profile > Fee Calculator

| Fee Calculator | | | | |
|---|-----|--|--|--|
| Family Size: | | | | |
| Month Gross \$: | .00 | | | |
| Reason For Care (Optional): | | | | |
| Funding Stream (Optional): | | | | |
| | | | | |
| Potential Fee* | | | | |
| Full Time: Part Time: | | | | |
| *Actual Fee Amounts may vary depending on other factors pertaining to the Case. | | | | |
| | | | | |
| Submit Cancel | | | | |



WES Attendance-

Daycare Attendance Review Unit (DARU) is available to assist:

WESAttendance@schools.nyc.gov

Lee Franklin-Murray -

LFranklinmurray@schools.nyc.gov

James Allen - <u>JAllen37@schools.nyc.gov</u>

Judy Selby - <u>JSelby@schools.nyc.gov</u>

Anita Weston - <u>AWeston2@schools.nyc.gov</u>



You have completed this webinar. Thank you.

Questions? Follow-up? Please contact:

WESTraining@schools.nyc.gov

Other **DECE Training Inquiries**Including Eligibility and Enrollment Training



Please contact:

Policytrainingteam@schools.nyc.gov



Jan Cummings-Grayson
Policy Training Team, DECE

