Transportation services that are available to families vary by school, and by each child’s eligibility for those services. Speak with your school if you have questions about the available options.

### Options
- **MetroCards** are distributed by your school for use on MTA subways & non-express buses
- **School Bus Transportation** picks up and drops off students at designated bus stops
- **Specialized Transportation** is arranged to meet a student's particular needs

### Eligibility
- **MetroCards** → Live greater than one-half (1/2) mile from school
- **School Bus Transportation** → Depends on grade-based distance requirements
- **Specialized Transportation** → Possess an IEP listing transportation accommodations
- **Students who are Temporarily Housed (including Homeless and Foster Care)** → Free transportation, through the school year in which they become permanently housed

### Support
- Contact your school (find your school’s information at [schools.nyc.gov/find-a-school](http://schools.nyc.gov/find-a-school))
- Follow us on Twitter [@NYCSchoolBuses](https://twitter.com/NYCSchoolBuses)
- Subscribe to receive emergency alerts through the Notify NYC mobile app
- Call your bus company or the Office of Pupil Transportation at (718) 392-8855

### Prepare
- Ensure all emergency contact information is kept up to date
- Update your school with any changes to residency or living arrangements
- Know your bus stop, and arrive 5-10 minutes before the scheduled pickup time

### Weather Emergency
- Our weather emergency procedures, created with the NYPD, Fire Department, and NYC Emergency Management, are available at [schools.nyc.gov/transportation](http://schools.nyc.gov/transportation)

### Rights
- Transportation Rights for students and their families are available at [schools.nyc.gov/transportation-rights](http://schools.nyc.gov/transportation-rights)

### Important Information
- **REGISTER**
  - Your school can help you sign up for a [NYC Schools Account](http://schools.nyc.gov), which displays real-time bus information and service changes
- **KEEP US UPDATED**
  - Immediately notify your school and bus driver of any changes in your address or contact information
- **MEET YOUR BUS TEAM**
  - Get to know your bus driver and attendant, and make sure you have your bus company’s phone number
- **PRACTICE SAFETY**

### Have Questions? Need to Report an Issue?
- Contact your school, or visit [schools.nyc.gov/transportation](http://schools.nyc.gov/transportation)
- Contact your school or call 718-392-8855