

GET SCHOOLED

The Best Way to and from School



About Your Student MetroCard

Student MetroCard is a special MetroCard that allows students to get to and from school. It's good for the whole school semester, and it means you don't have to wait at the subway gate to show an agent or show the bus operator your pass unless specifically requested. You just swipe or dip, and go.

How does my Student MetroCard work? Do I need to pay?

You don't need to pay to use a Student MetroCard unless you have a Half-Fare Student MetroCard (see the inside panel for more Half-Fare Student MetroCard information). You can use it as soon as you get it, and it's good at every subway station and on local buses **only**. **Student MetroCards cannot be used on express buses.**

INCLUDES TIPS FOR TRAVELING SAFELY



+selectbuservice

Select Bus Service changes the way buses operate and makes your ride faster and more reliable. In addition to customers paying before they board, this service features dedicated bus lanes, enforcement against traffic violators, cameras that catch illegally parked cars and trucks, and traffic signal priority, all contributing to faster, reliable service.

Note: *Fare payment and boarding on the S79 SBS operates the same as local or express buses. Continue to board at the front of the bus and pay with your student MetroCard.*

How it works for SBS (except S79 SBS)

- Select Bus Service stops all have clearly marked signs, shelters, and buses.
- You **MUST** pay your fare before boarding.
- Pay at the bus stop where you will board.
- Use a MetroCard Fare Collector or Coin Fare Collector machine to pay.
- Your ticket is proof of payment.
- Your ticket is **NOT** a transfer and is **NOT** valid on any other bus or subway.
- You **MUST** board at the stop where you paid your fare and complete your trip within one hour.
- Board through any of the doors.

Keep Your Ticket!

- Hold onto your ticket for the entire trip. It shows that you've paid.
- You can't pay and get a ticket once you've boarded.
- Fare inspectors on the bus randomly check tickets. **If you don't have a ticket or refuse to show it, you could be issued a fare evasion summons.**
- Your ticket is valid only for the SBS route you paid for, not on other SBS routes or any other bus route.

Two Ways to Pay Before You Board

1. MetroCard Fare Collector

Use this machine if you have a Student MetroCard OR you have a Half-Fare Student MetroCard that you swiped on a previous bus before getting on the Select Bus.



- Press the start button.
- Insert your Student MetroCard face up into the slot.
- You will get a ticket automatically. **SAVE IT.**
- Board the bus at the stop where you paid; you must board and complete your trip within one hour.

If You Have a Problem with the Machine

If the machine doesn't work, please board the bus and tell the bus operator.

If the machine doesn't give you a ticket or fails to return your Student MetroCard:

- Write down the machine number, date, time and direction of travel.
- Tell the bus operator.
- Note the time and bus number.
- Inform the Transportation Coordinator at your school to get a new card.

Transfers: MetroCard transfers remain the same. Your MetroCard has an encoded transfer on it.

Fare collection machines accept fares and issue tickets. The machines can't sell or refill a MetroCard.

A ticket is **NOT** a transfer and is **NOT** valid on any other bus or subway.

2. Coin Fare Collector

Use this machine if you have a Half-Fare Student MetroCard and your first trip is on a Select Bus.

Pay your fare with coins, exact change only. The machine doesn't take dollar bills, half-dollars, or pennies.



- Press the yellow button.
- Insert Half-Fare (one half the base fare) in coins, exact change only.
- You will get a ticket automatically. **SAVE IT.**
- Board the bus at the stop where you paid; you must board and complete your trip within one hour.

To **CANCEL** the transaction, press the red button before you deposit your last coin.

If You Have a Problem with the Machine

If the machine doesn't work, please board the bus and tell the bus operator.

If the machine doesn't give you a ticket or return your coins:

- Write down the machine number, date, time, and direction of travel.
- Tell the bus operator, and ask for a business reply envelope; call 511, or report it online at eFIX at mta.info.

Transfers: Board at the front of the bus, show your ticket, and ask the bus operator to give you a transfer.

Fare collection machines accept fares and issue tickets. These machines don't make change.

Other travel tips:

Can I make any transfer I want? Can I get off the bus and then back on again?

Transfers from a local bus to a limited bus and from a limited bus to local buses **are** allowed in the same direction. You can't get back on the same bus you started on, though.

There are also some other bus transfers that are not allowed.

You cannot transfer between the following routes:

Bronx

- Grand Concourse: **Bx1** and **Bx2**
No transfer allowed between a bus going south on Grand Concourse and one going north.
- Tremont/Burnside Avenue: **Bx40** and **Bx42**

Manhattan

- Madison/Fifth Avenue: **M1**, **M2**, **M3** and **M4**
No transfer allowed between southbound Fifth Avenue buses and northbound Madison Avenue buses.
- Lexington/Third Avenue: **M101**, **M102** and **M103**
No transfer allowed between southbound Lexington Avenue and northbound Third Avenue buses.
- 96th Street: **M96** and **M106**

I have a Half-Fare Student MetroCard. How do I use it?

You can use your Half-Fare Student MetroCard only on the bus. You do not get a free transfer to the subway. You can transfer only to another bus.

To use your Half-Fare Student MetroCard, first put your card into the slot on top of the farebox. When you see the words "Insert Coins" in the little window, pay your reduced fare (one half the base fare) in coins. The farebox will put a free transfer on your card. Then, if you need to take a second bus, just use your Student MetroCard again when you transfer. You'll see "Transfer OK" in the little window.

When can I use my Student MetroCard?

You can use your Student MetroCard only on school days, during the hours specified on your card.

It's important to remember that you can only use your Student MetroCard on days when your school is in session and only for transportation to and from school-related activities. If your school is *closed*, you can't use your card.

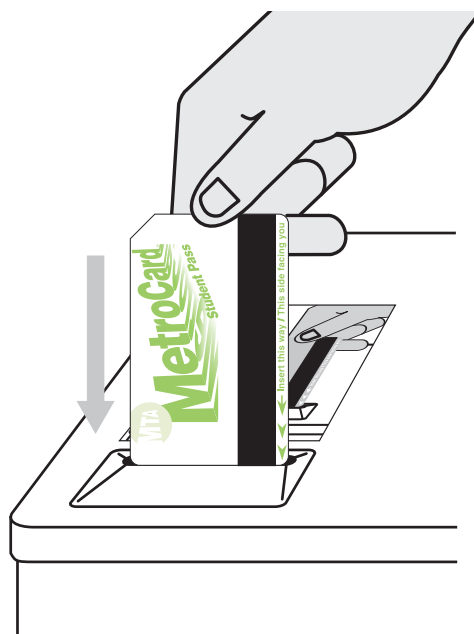
If you attempt to use your Student MetroCard on days when your school is closed, it will be confiscated and you will be issued a penalty with a summons of \$100.

How many trips can I take each day?

You can use a Student MetroCard for three trips each school day. On most trips you can also transfer free from the bus to the subway, from a bus to another bus, or from the subway to the bus.

How do I use my Student MetroCard on the bus?

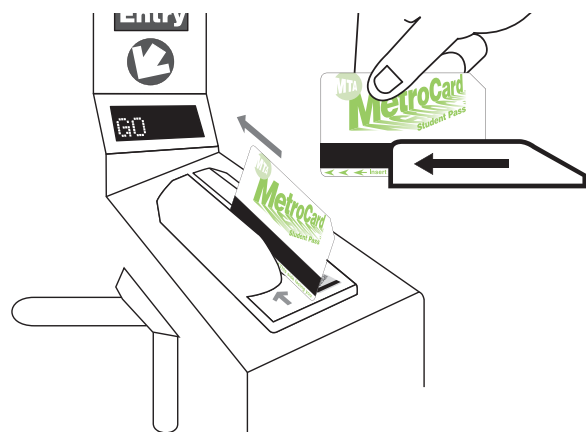
The way to "dip" your Student MetroCard on the bus is to hold the card with the word "MetroCard" facing you and the end with the cut-off corner at the top (and the "M" on MetroCard at the bottom). Insert the card into the slot on the top of the farebox and wait for it to pop back out to you.



How do I use my Student MetroCard on the subway?

The way to swipe your Student MetroCard on the subway is to hold the card with the word "MetroCard" facing you right side up. Without lifting the card, slide it through the slot on the turnstile.

If you swipe too fast or too slow, it might not work. If you don't see "GO" in the little window on the turnstile, try again *at the same turnstile*.



What if my card doesn't work?

Make sure you're using your Student MetroCard the right way. If you have trouble, ask the station agent or the bus operator for help. If your card still doesn't work, give it back to your school pass coordinator and ask for a new one.

Are there any other rules about using the card?

Yes. Take good care of your Student MetroCard. Don't bend it or scratch it.

What if my Student MetroCard is lost or stolen?

Your Student MetroCard has a number located below the word EXPIRES on the back. Write the number down as soon as you get the card and keep it in a safe place. It will help to trace the card if it's lost or stolen.

If your card is lost or stolen, tell your school pass coordinator right away. The pass coordinator will report the missing card and help you get another one.

Can I let someone else use my Student MetroCard?

No. You are not allowed to let someone else use your Student MetroCard. A Student MetroCard is to be used only by the student whose name appears on the card.

What can happen if I lend it to someone?

Your school, a police officer or transit personnel can take away your Student MetroCard if they find out you're letting somebody else use it. You **MUST** also present them with your Student MetroCard upon their request. They can also confiscate your card if you alter it, damage it on purpose, or use it in any other way than the way it's supposed to be used. You could be subject to arrest and/or a \$100 fine for improper use of your Student MetroCard.

How do I transfer with my Student MetroCard?

It's easy. If you start your trip on the bus, dip your card. It will let you on the bus and put a free transfer on your card. Then you can continue your trip for free on the subway or the bus, as long as you transfer within two hours. When you swipe or dip again, the little window will say "Transfer OK."

You can only make *one free transfer*, which you must do within two hours of your first trip. It's okay to transfer from subway to bus, from bus to subway, or from bus to bus. However, once you have left the subway or the bus and made a transfer, you can't go on another bus or enter the subway again without using another one of your allocated rides.

Travel Safely

In the subway...

Stand Back from the platform edge.

1. Stand behind the yellow line, away from the platform edge. In 2017, there were 181 incidents involving customers who came in contact with trains; 44 people died. **Don't become a statistic.**



2. Do not play games. Jumping over the tracks, kidding around on the platform, riding skateboards/bicycles or endangering your friends might all lead to disaster. Things can turn deadly in a hurry.
3. Subway Surfing—riding on a train roof or hanging on the side of a moving train — is **DANGEROUS**. If you fall, your injuries may be fatal.
4. Keep off the tracks. They contain more than **600 volts** of electricity. If you drop something on the tracks, leave it. Ask a Transit employee or police officer for help; or, if available, use a station *Help Point* or *Customer Assistance* intercom.
5. Do not put your head or hand in the path of a train. Trains move faster than you think and may not stop in time to save your life.
6. Step aside to speed your ride. When you let others off first, the train can take you on your way sooner.
7. Do not walk or stand between subway cars. The cars shift, and if you slip there's no getting up.
8. Remain alert and aware. You need to see and hear what's going on around you. Do not be distracted by your mobile devices.
9. During non-rush hours, wait for trains in the designated waiting areas.
10. Avoid empty subway cars, and use subway exits where there is the most activity.

When traveling by bus...

1. Walk—do not run—to catch a bus.
2. If standing, hold a handrail.
3. Keep your head and arms inside the bus.
4. After exiting, do not cross in front of the bus.
5. Stay alert. Do not be distracted by cell phones, headphones, and other devices.



Protect yourself while traveling

Keep electronic devices out of sight. Avoid listening to music so that you can remain alert enough to hear surrounding sounds.

If someone suspicious is behind or ahead of you, cross the street. If necessary, crisscross from one side to the other.

Walk close to the curb to avoid passing too close to shrubbery, dark doorways, and other places of concealment.

Follow your instincts. If you feel uncomfortable about a person or location, remove yourself immediately from the area.

Become knowledgeable about the neighborhood around your station and bus stop—which stores, restaurants, and businesses are open.

Always know your location. You must have your exact location if you call 911.

Visit mta.info to learn what to do or how to make a report if you encounter improper sexual conduct in our transportation system. Unwanted sexual conduct should not be part of your ride. Do not second-guess yourself or feel ashamed, or be afraid to speak. Call 911 to immediately report an attack or incident.

Please have a safe trip.

If you see something, say something.

Remember: If you see something, say something—whether an unattended package or anything else that appears suspicious—tell a police officer or MTA employee, or call the Terrorism Hotline: 1-888-NYC-SAFE (692-7233).

