



# Encounter Attendance Guidance for Remote Therapy during Blended/Remote Learning

## Introduction

The chart below explains the *Service Location* options available for agency staff providing **Occupational Therapy, Physical Therapy, or Speech-Language Therapy Services** during blended and/or remote learning as a result of the COVID-19 response.

**Note:** See separate guidance regarding entry of all other service types.

## Service Location Options

The following options are available within the *Service Location* dropdown menu on the Encounter Attendance service record:

The screenshot shows a form with the following fields and values:

- End Time: Day Care
- Service Type: \* Tele-therapy service
- Language of Service: Phone only service
- Session Type: Tele-therapy consultation
- Duration: (blank)
- Grouping: Phone only consultation
- Service Location: (Select)

Location	Service Description*	Service Location Description
<b>Tele-therapy service</b>	Use applicable CPT code describing service provided	A mandated session conducted using interactive audio and video connection in real time with <u>student(s)</u> .
<b>Tele-therapy consultation</b>	Consultation: Phone/Tele-therapy CPT code 12345	Consultation with the <u>family</u> tied to the student's IEP goals, conducted using interactive audio and video in real time. Does not include interaction or outreach unrelated to student's IEP goals (e.g., regarding logistical issue,) which may be entered in the student's event log.
<b>Phone only service</b>	Use applicable CPT code describing service provided	When appropriate, and the parent/caregiver has provided consent, can be used for OT/PT/ST therapy with the <u>student</u> .
<b>Phone only consultation</b>	Consultation: Phone/Tele-therapy CPT code 12345	Consultation with the <u>family</u> tied to the student's IEP goals, conducted via phone. Does not include interaction or outreach unrelated to student's IEP goals (e.g., regarding logistical issue,) which may be entered in the student's event log.

**\*Note:** Tele-therapy service is the clinical best practice; where appropriate, however, Provider may substitute phone only service and/or up to one weekly session with phone only/tele-therapy consultation with the family or caregiver.