

Student MetroCard Overview

You Have the Following Rights When Using a Student MetroCard

- A free replacement MetroCard if the card is lost, damaged, or stolen
- An additional two-trip MetroCard when requested for school approved activities
- Use the student MetroCard for three trips and three transfers on each day that school is in session; transfer for free from the bus to the subway, from a bus to another bus, or from the subway to the bus
- Assistance from school staff on the appropriate use of a MetroCard or guidance for using mass transit

Types of Student MetroCards Available

Full-fare student MetroCards allow students to travel to and from school and school-related activities by bus and subway at no cost; visit the transportation eligibility page for more information: <https://www.schools.nyc.gov/school-life/transportation/bus-eligibility>.

There is a special four trip student MetroCard for students whose trip to school requires more than one transfer each way; you must request this type of card at your school.

Other MetroCard types for extended services or school approved programs or activities may be available in certain circumstances and are subject to approval by your school and the DOE.

What are School Approved Activities?

School principals determine what activities are considered “school-related” or “school approved”. Your school is then able to provide MetroCards for these activities since the school assumes responsibility for the activity, even if it is beyond the classroom and the physical school building location.

What Happens if You are Denied a Student MetroCard

If you are denied a MetroCard you request from your school, you can reach out to OPT Customer Service at (718) 392-8855. Please tell the customer service agent that you were denied a MetroCard and get an incident number.

If You Have Questions

Please contact your school for more information.

For More Information about Student MetroCards

<https://www.schools.nyc.gov/school-life/transportation/metro-cards>