



HR Connect Employee Portal

https://doehrconnect.custhelp.com



Active DOE employees can use the portal to find answers to questions about benefits, leaves of absence, salary, and more!

How to Login		
Step 1	Step 2	Step 3
Navigate to	Enter your DOE/Windows User Name	Select the Sign In button. The Hom
doehrconnect.custhelp.com and	and Password .	Page will now appear:
select the Employee Log In button.		
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Also available on your mobile device!		Employment in Marinda

Portal Features

Download HR Forms View Important Announcements Browse Topics and Search

Subscribe to Answers Available on your computer, tablet or mobile phone—24/7!

Download HR Forms

On the Home Page, select the Forms icon located under Helpful Links.

• View Important Announcements

This is located within the Hot Topics category. Review this solution to stay informed of the current events that are going on and to review other important items.

Browse Topics and Search

Search our database by going through the various categories. You can also use the "Search" feature at the top of the page to look for information.

• Subscribe to Answers

To receive an e-mail alert every time an article is updated, click on the "Notify Me" feature at the bottom of the solution.

Support

Having trouble logging in?

Using your DOE e-mail address, please e-mail <u>portalsupport@schools.nyc.gov</u>. Include your Employee ID number and details of your issue.

For all other questions, call HR Connect at (718) 935-4000, Monday through Friday 9:00 am to 5:00pm.