





Welcome to the WES

Web Enrollment System (WES) for Family Child Care Networks (FCCN) Training Guide

v1009-2020jcg







WEB ENROLLMENT SYSTEM (WES) WEBINAR for Family Child Care

for Family Child Care Networks

8-2019 REV .jcg





Agenda

- ☐ Start Up/WES definition
 - Types of Users
 - □ Logging-In/ Passwords/ User roles
 - Navigation /Features /Modules /Support Link
- Administration, Contractor & Program Profiles
 - Updating information
- Child Placements Eligibility and Enrollment
- Child Search
- Attendance
- □ Reports
- WES Resources and Contacts





WES Basics – Features and Logging In





Basic Structure of WES

What is WES?

- Web-Based Enrollment System of Centralized Database (ACCIS- Automated Child Care Information System)
- Programmed with rules, regulations and security levels
- Data entry messages given to assist in understanding why action was successful or not permitted

☐ Why use WES?

- Real-time data
- Family Eligibility information
- Manage Recruitment, Enrollment & Attendance









Types of Users: Super-User

- Contractor level
- Access to all programs
- No checked box = No Access Remember! Access to all WES modules
- Creates User IDs
- Must assign roles for User IDs
- Activates/De-activates IDs
- Updates contractor and program profiles





Types of Users: Program User

- Created by Super User
- Super User can check User Activation list before referring
 Program User to call HRA Data Security (718-510-0550) or

 Email: HRA-DSS DATA SECURITY ADMIN at:
 MISSECURITYADMIN@dss.nyc.gov for a Temporary Password
- Program User has access ONLY to programs which have been assigned by the Super User
- Ability to view, print and if assigned, modify ONLY the programs and assigned activities
- Access to Program Profile





Logging in - 2 Doors - Start Up

WEB ENROLLMENT SYSTEM

We	lcome	to th	he W	/ES
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Username	
Password	

If you have a problem signing in please call the HRA HELP Desk @ 718 510-0550

Sign In

The URL to access WES is: https://ao69-ra.nyc.gov/WES

- Juniper Firewall protection is maintained by HRA security
- 1st Login with Temporary password from HRA security
- Each WES User is directed to change password at 1st login.
- If any problem is encountered at this first "door" Call HRA Help Desk (718) 510-0550 or email: MISSECURITYADMIN@dss.nyc.gov

WESHELP@schools.nyc.gov may assist is there is difficulty in reaching HRA Security Help Desk.





Logging In -2nd Door



*WES will time-out if left idle; either out of WES or all the way out to initial log-in.

1st Login:

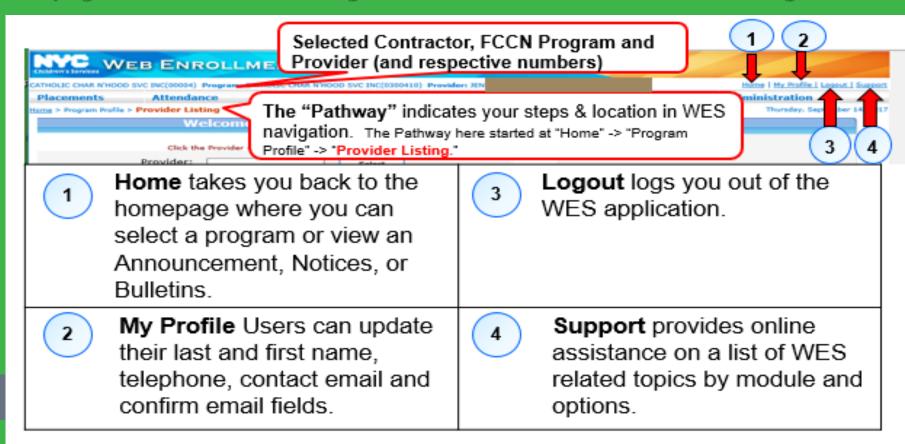
After logging in the 1st time with the temporary password given by HRA Data Security (718-510-0550), be sure to Select and remember Case-Sensitive password

Need Help with logging in: WESHelp@schools.nyc.gov



WES Features Navigation Bar

The pages in WES have a Navigation Bar which includes the following features:



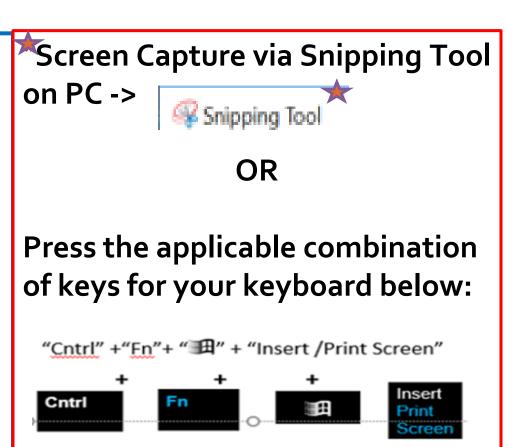






WES Support Link

WES Support link provides direct access to the **WESHELP** team. Insert a "Screen Capture*" of the problem to your Help request and briefly describe the specifics of the problem.

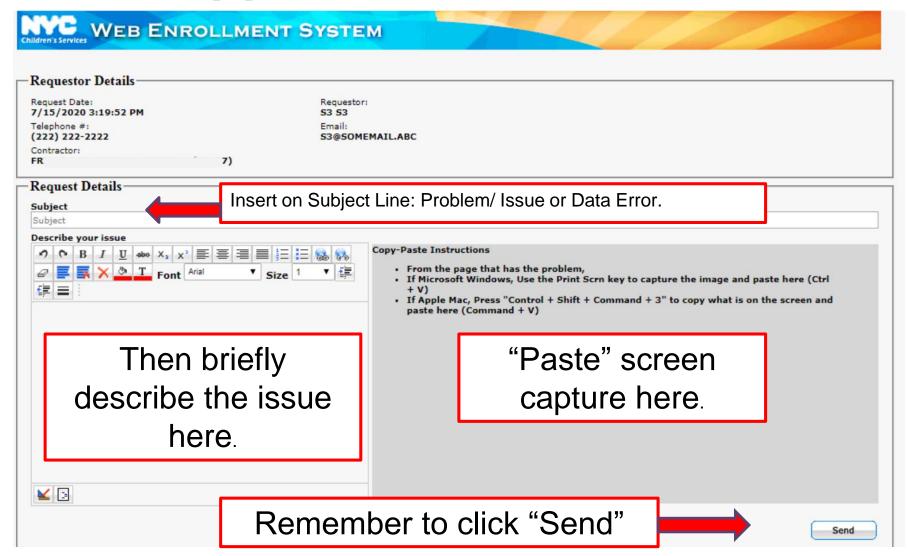


Follow-up Option: Email: WESHELP@schools.nyc.gov





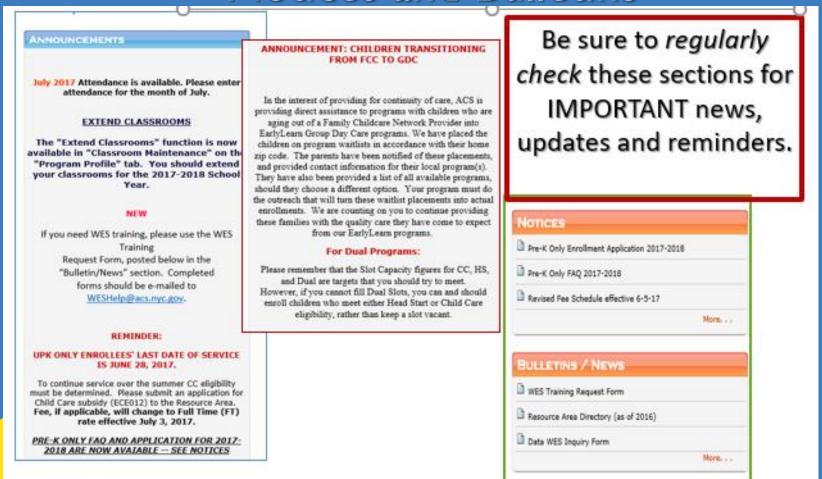
WES Support Link Screen







WES Announcements, Reminders, Notices and Bulletins







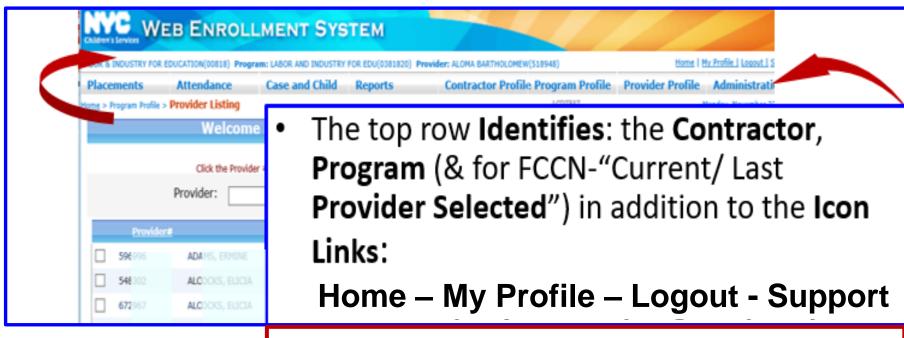
WES Modules







WES Top Rows and Modules





Placements, Attendance, Case and Child, Reports, Contractor Profile, Program Profile, and Administration.



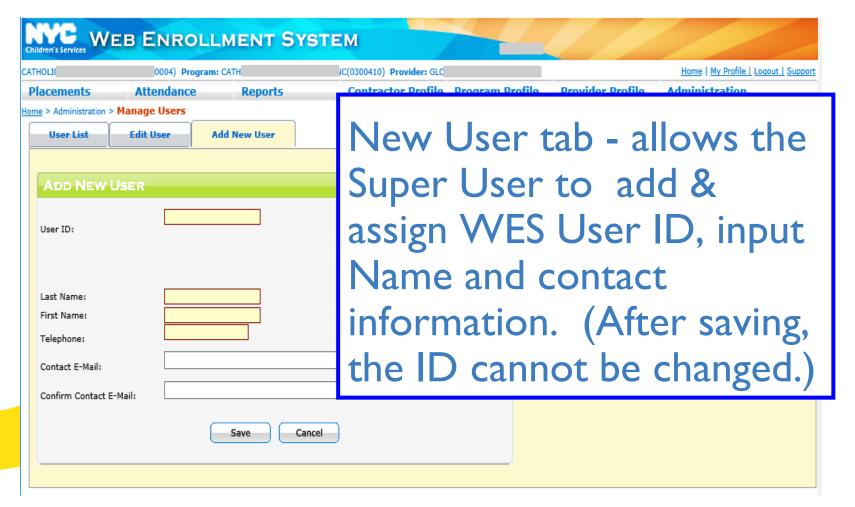


Administration Module





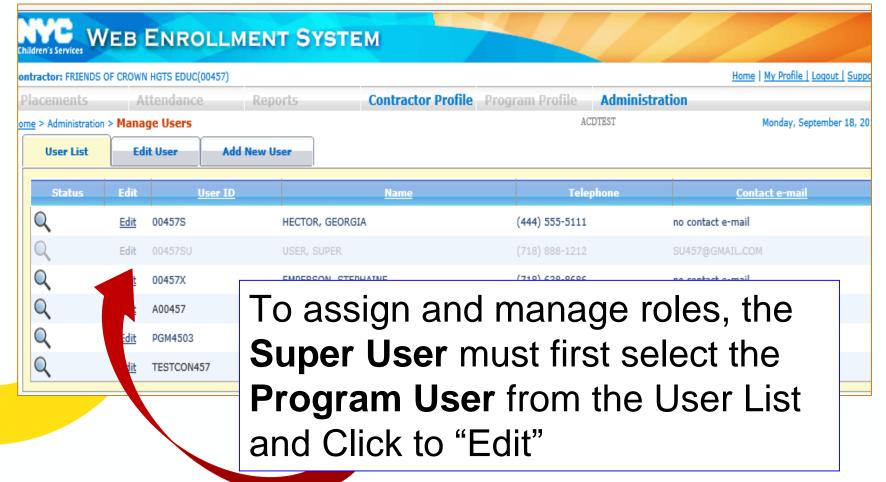
<u>Administration Module-Manage Users – Add/Create New User</u>







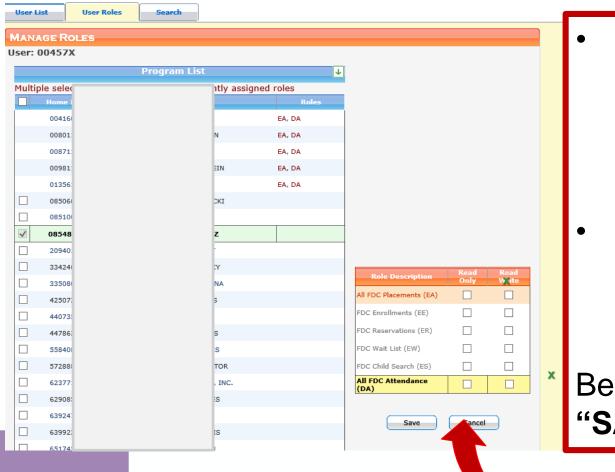
WES – Administration Module Manage (Program User)Roles







Administration Module-Super User Assigns Roles



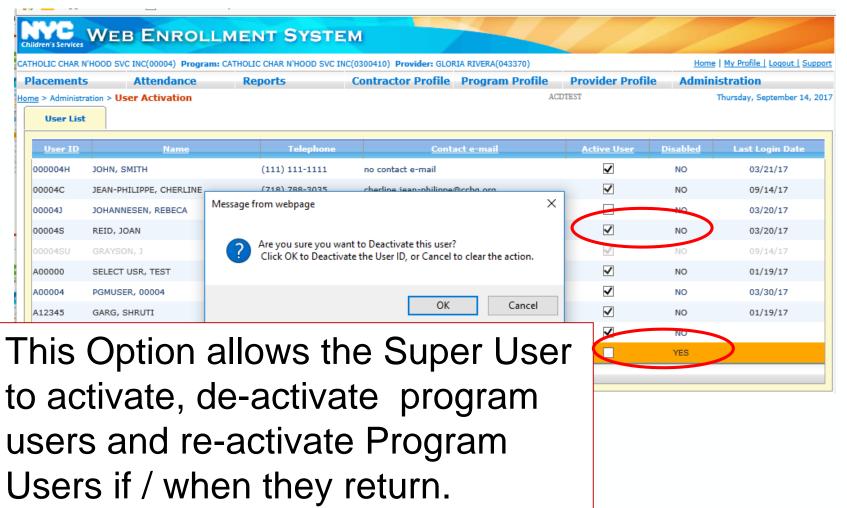
- This Program
 User has been
 assigned "Read
 ONLY" for FDC
 Placements and
- "Read and Write" for <u>FDC</u> <u>Attendance</u>.

Be sure to Click "SAVE!"





Administration Module User Activation / De-Activation









Contract and Program Profile Modules







What does the Program Look Like?

Contractor and Program Profiles

Contractor Profile

Contractor Detail

Program Listing

Maintained and updated by Super-User(s) only

Program Profile Program Detail Program Statistics Provider Listing Program Holidays Fee Calculator

Contractor Detail:

- Information on the Contracting organization
- Contact information SHOULD be kept current used to contact individuals; mailings and directories
- ☐ <u>Information must be kept current</u>:
- Fillable fields can be updated at any time through WES
- Pre-populated (Bold font) are updated by only by DOE/ACS staff
- Program Listing:
- Roster of programs within the contracting organization (also available to Program users)





WES Contractor Profile Program Listing is the same as the Welcome Page

WEB ENROLLMENT SYSTEM

Contractor: CATHOLIC CHAR N'HOOD SVC INC(00004)

Contractor Profile Placements Attendance Reports

Home > Contractor Profile > Program Listing

Welcome C217

Welcome to the Web Enrollment System (WES), an online system designed for New York City contracted EarlyLearn Group Day Care programs. This system was created to improve enrollment data, streamline reporting processes and maximize program enrollment. WES uses current technology to enable programs to view, manage and update enrollment and attendance online.

Click the Program # or name to select a program

Program#	Contract	Prog Type	Model Tp	Program Name	RA
0100901	FF	G	GH	HAC/ DORIS E. STONE	01
0121701	FF	G	GC	HIGHBRIDGE ADVSY CNCL ECC 1	01
0121703	FF	G	GC	RICHARD H. MANGUM ELC	01
0121705	FF	G	GC	HIGHBRIDGE ADVISORY CNL NELSON	01
0121706	FF	G	GC	HIGHBI CC#3	01
0121725	FF	F	FC	NCIL NCIL	01
0140601	FF	G	GC	HAC/MARSHALL ENGLAND	01
1600077	FF	G	GH	HIGHBRIDGE ADVISORY COUNCIL HS	01

Contractor Profile Module -Displays the Program Listing under the Contractor for the "Super-User."

For a Program User, it displays the Programs s/he is authorized to View or **Update (Read &/or Write)**; with each program, it shows the (1)Program #, (2)Contract type,

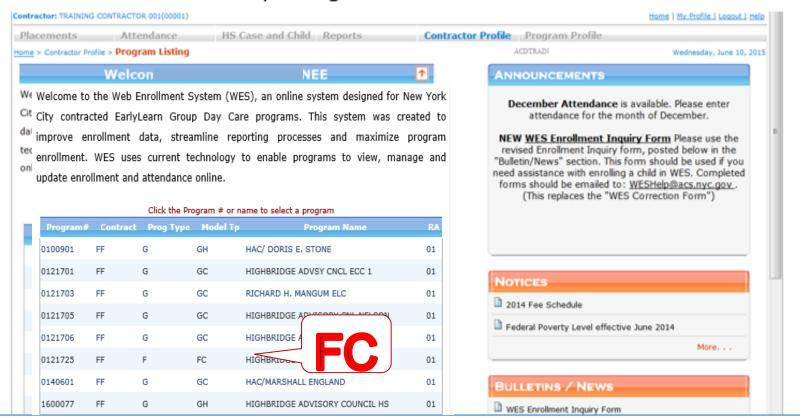
- (3)Program / Model type,
- (4)Program name, and
- (5) Family Welcome Center.





Home Page for a Program User

Home Page opens to the Contractor's Program Listing. Program User can access ONLY the programs in which they have roles assigned; **ANNOUNCEMENTS**, **BULLETINS & NOTICES**. Be sure to scroll down and click "More" to see list of pdf documents – available for printing.

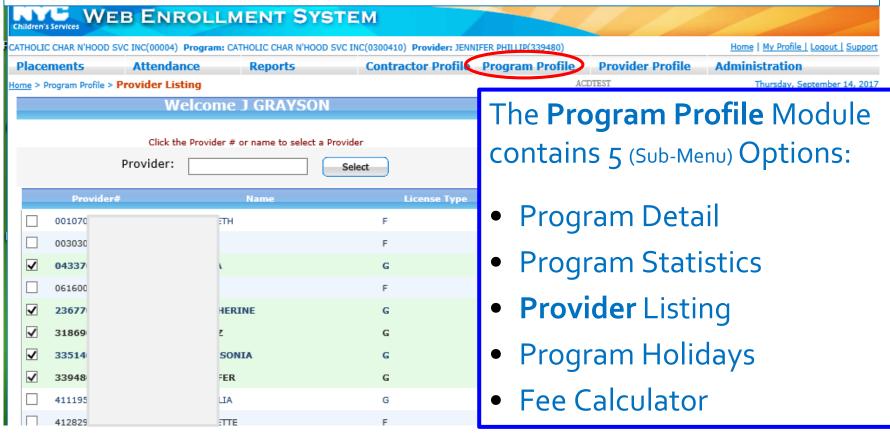






FCCN Program Profile

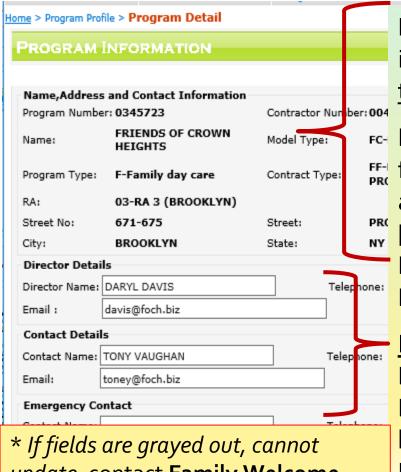
When the "FC" program is selected from the Contractor's Program List, the screen changes to the **Program Profile's Provider List**







FCCN Program Profile - Program Detail



* If fields are grayed out, cannot update, contact Family Welcome Center or WESHELP@schools.nyc.gov

Program Profile - Detail - Includes program information with **pre-populated** fields and those that can be filled in by "Super User."

FC- Program Details such as pre-populated field that <u>cannot be changed</u> by the program are:

[Program Number, Contractor Number Program Type, Model Type Family Welcome Center: Borough]

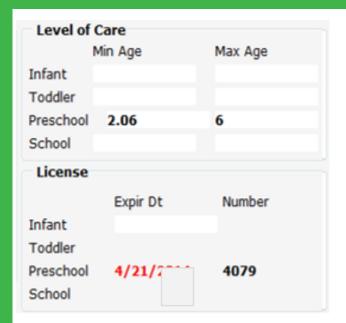
Fields that can be changed are:

Director Details: Name Telephone/ E-mail Emergency Contacts; Non-operating hours; telephone number; Location and Public Transportation; Days, Session and Hours Open; Any languages spoken by staff





Program Profile: Level of Care and License



License: If the license information needs to be updated, contact Family Welcome Center and send scanned copy of current DOHMH license to **WESHELP@schools.nyc.gov**

Expired dates will appear in Red can prevent referrals made to your program

Currently working with DOHMH to automatically update

Level of Care (age categories):

Aligns 5 conflicting sources of age-ranges: (DOHMH License, New York State reimbursement categories, Head Start and UPK definitions and EarlyLearn contracts)

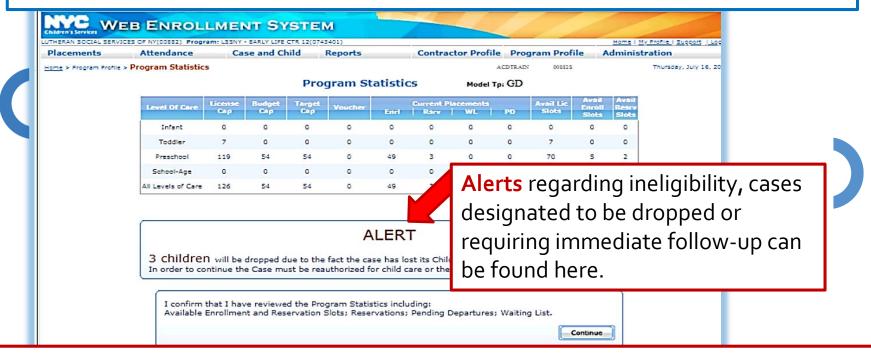
- Ages served MUST be covered by DOHMH License(s)
- EarlyLearn and NYS separate out "Toddler" category, whereas DOHMH license does not
- Must be able to serve age in developmentally appropriate physical space





Program Statistics

This screen gives the current record for a program's enrollment capacities and numbers by level of care for all Placement types, including the number of available enrollment and reservation slots.

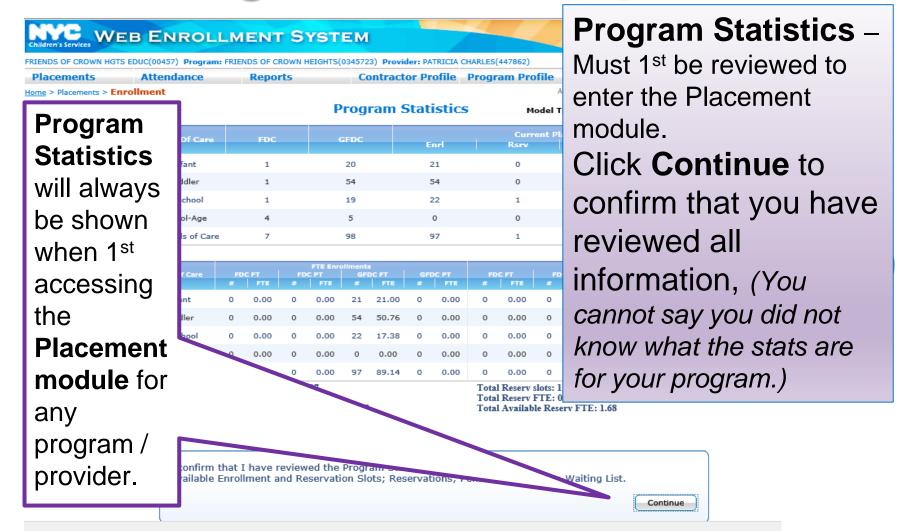


If there is an error or mismatch according to your records, be sure to contact a Family Welcome Center representative &/or WESHELP@schools.nyc.gov





FCCN Program Profile - Program Statistics



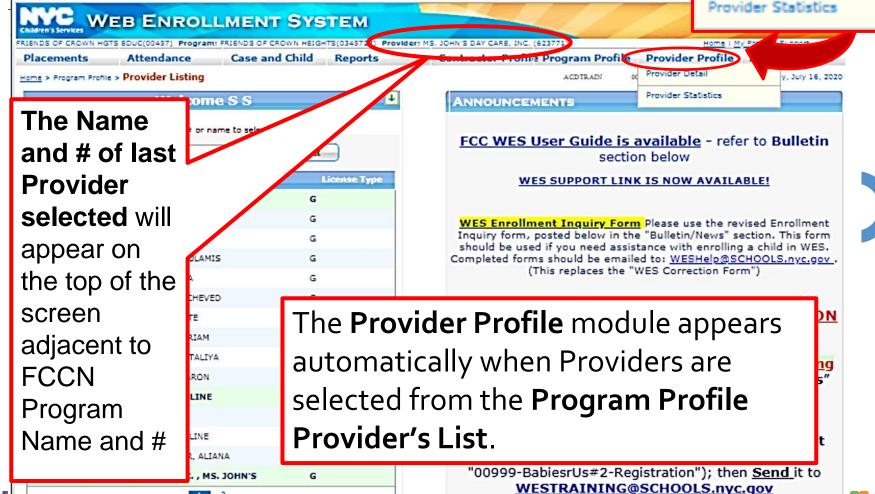




FCCN Provider Profile-

Provider Detail & List





Department of Education

FCCN Provider Profile Module

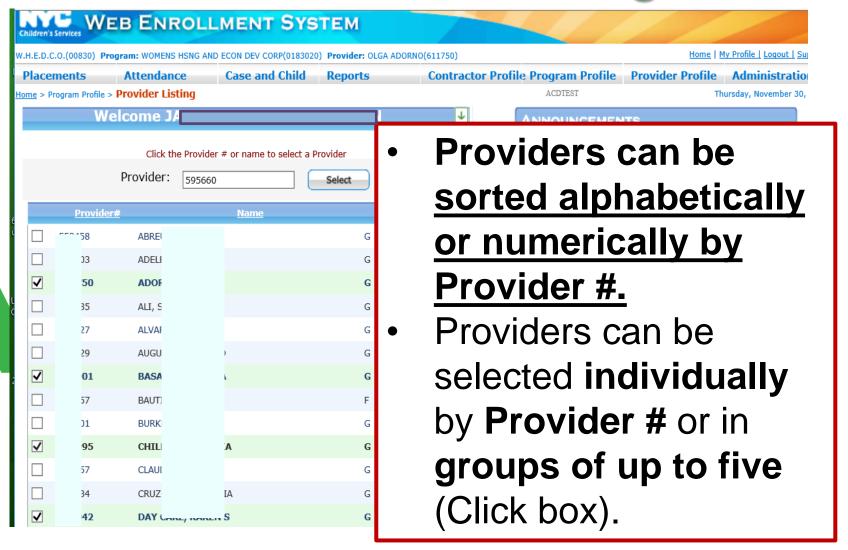
Provider Detail and Statistics

WEB ENROLLMENT SYSTEM These are the two HOOD SVC INC(00004) Program: CATHOLIC CHAR N'HOOD SVC INC(0300410) Provider: JENNIFER PHILLIP(339480) Home | My Profile | Logout | Support Contractor Profile Program Profile **Provider Profile** Administration ofile > Provider Statistics Thursday, September 14, 2017 options in the Provider Statistics **Provider Profile** Age < 2.01 1 0 Age (2.01-3) Preschool Module. School Age BULLETINS / NEWS WEB ENROLLMENT SYSTEM Revised Fee Schedule effective 6-5-17 Data WES Inquiry Form NEW CHAR N'HOOD SVC INC(00004) Program: CATHOLIC CHAR N'HOOD SVC INC(Vocational/Educational Training Verification 2017 FREQUENTLY ASKED QUESTIONS (FAQ) (5/11) NEW Attendance FCE-015 (CS1069) Revised 2017 NEW wes attendance user guide NEW Provider Detail wes program set-up guide NEW Instructions for Rev Appl for Child Care Subsidy PROGRAM INFORMATION Revised Application for Child Care Subsidy-ECE 12 WES PLACEMENT GUIDE NEW Name, Address and Contact Information More. . . More. . . Provider Id: 339480 Program Number: 0300410 Last Name: PHILLIP First Name: JENNIFER Bus: B45 Street No: 129 ST MARKS BROOKI YN Zin: 11217 Telephone #: (718) 622-7442 ST MARKS Days, Session and Hours Open Charked = Days Onen Expire Date: 12/17/2018 License Can: License School Cap: 0 ✓ Wednesday **✓** Thursday License Low Age: 0.015 License High Age: 12.110 **✓** Friday Saturday Holiday Language Close 06:00 Language: EN





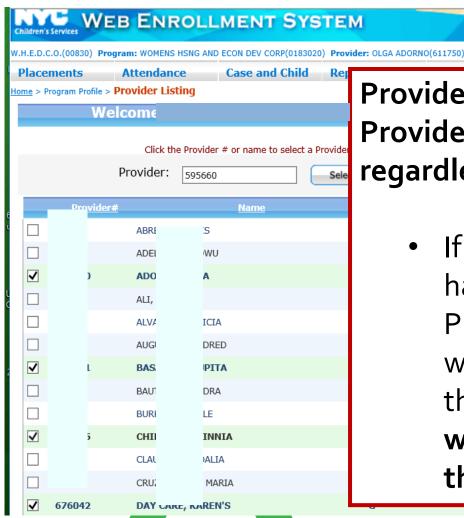
FCCN Provider Listing







FCCN Provider Listing



Provider List will display all Providers affiliated with the FCCN regardless of User Roles.

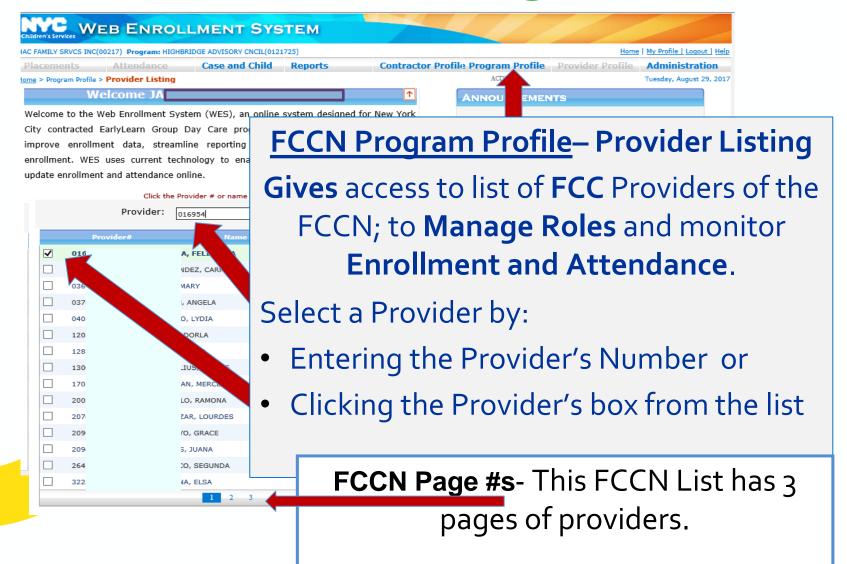
> If a Program User does not have assigned roles for certain Provider(s), those Providers will be displayed at the end of the list as disabled; the User will not be able to "Select" these Providers).





Home | My Profile | Logout | Sup

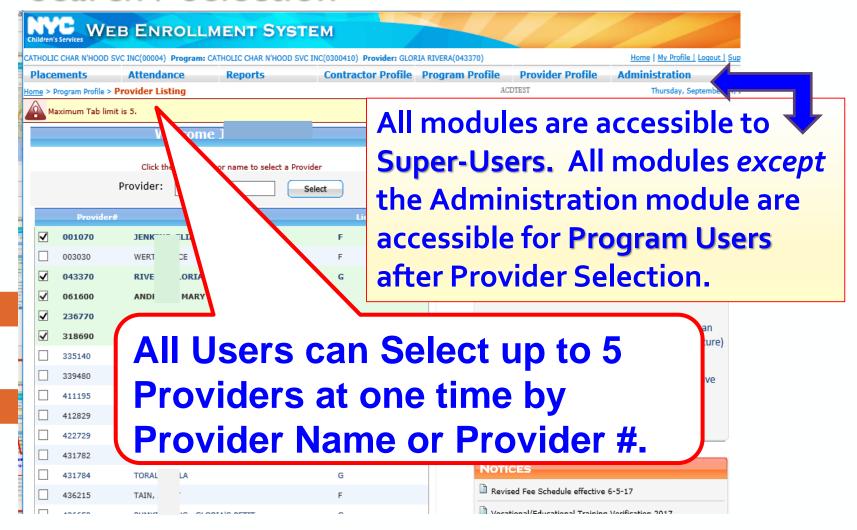
FCCN Provider Listing







FCCN Provider Listing Search / Selection







Placements Module







FCCN Placements Module



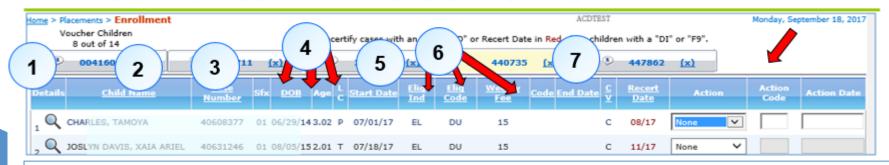
- Electronic Versions of Rosters
- Enrollment = Children currently attending the program
- Reservation = Eligible children soon to be attending the program (will be enrolled in a short period of time)
- Waitlist = Eligible children expressing interest in attending the program
- Child Search = A Tool to look-up a child using 8-digit case number + 2-digit child suffix number





FCCN Placements

Enrollments - Blue Sorts Row

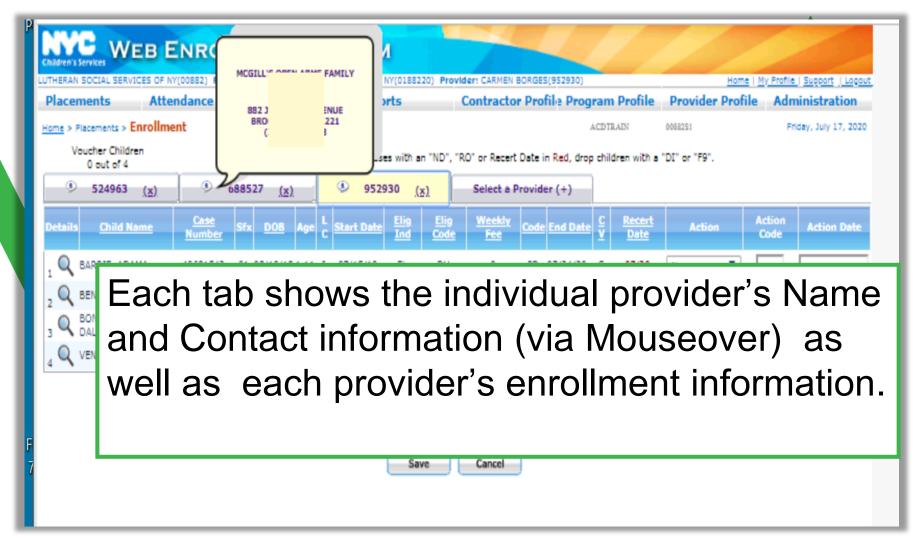


- Details Mouseover the Magnifying icon to see individual child / Case information.
- 2. Child Name Alphabetical re-sort option
- 3. Case Number / Suffix ACCIS Case #- Numeric re-sort option
- 4. Date of Birth / Age /Level of Care Numeric re-sort option
- 5. Start Date- Numeric re-sort option
- 6. Eligibility Indicator / Code/ Weekly Fee / Code
- 7. End Date Numeric re-sort option





FCCN Placements-Enrollment







FCCN Placements - Enrollments

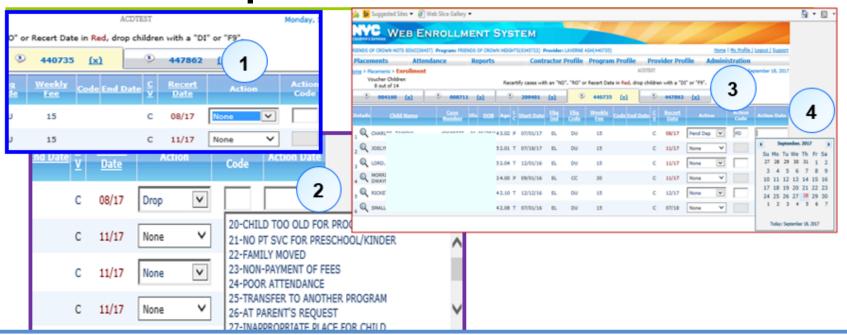
Children's Services WEB ENROLLMEN	T SYSTEM				
RIENDS OF CROWN HGTS EDUC(00457) Program: FRIENDS OF	CROWN HEIGHTS(0345723)	Provider: LAVEI	5)		Home My Profile Logout Suppr
Placements Attendance Repo	orts Cont	ractor Profile	Program Profile	Provider Profile	Administration
iome > Placements > Enrollment Voucher Children 8 out of 14	Recertify cases wit	th an "ND", "RO" or	ACI r Recert Date in Red, drop	OTEST children with a "DI" or "F9	Monday, September 18, 20
① 004160 (x) ① 008711 (x)	② 209401	(x) ®	440735 <u>(x)</u>	① 447862 <u>(x)</u>	
Details <u>Child Name</u> <u>Case</u> Sfx	OOB Age L Start Date	Elig Elig Ind Code	Weekly Code End Da	te C Recert A	ction Action Action Date
1 CHAR	\$3.02 P 07/01/17	EL DU	15	C 08/17 Pend	Dep V PD
2 OSL	52.01 T 07/18/17	EL DU	15	C 11/17 None	~
3 Q LORD	52.04 T 12/01/16	EL DU	15	C 11/17 None	~
4 MORF DWA1	34.00 P 09/01/16	EL CC	30	C 11/17 None	~
5 RICKI	\$2.10 T 12/12/16	EL DU	15	C 12/17 None	~

- Enrollment Actions can be taken for each child, on behalf of each provider selected from the list.
- Action Options here are: "None," "Pending Departure," & "Drop."
- Each action requires an "Action Code" and "Action Date."
- WES will highlight advisories, such as, "Recertify cases with an "ND", "RO" or Recert Date in Red, drop children with a "DI" or "F9".





FCCN Placements – Enrollments Action Options



- Action Options are: "None, Pending Departure & Drop."
- "Drop" Action Codes: # 20 32
- Pending Departure Code = "PD" (Auto-insert)
- Action Date Select any future date.





FCCN Placements - Reservations



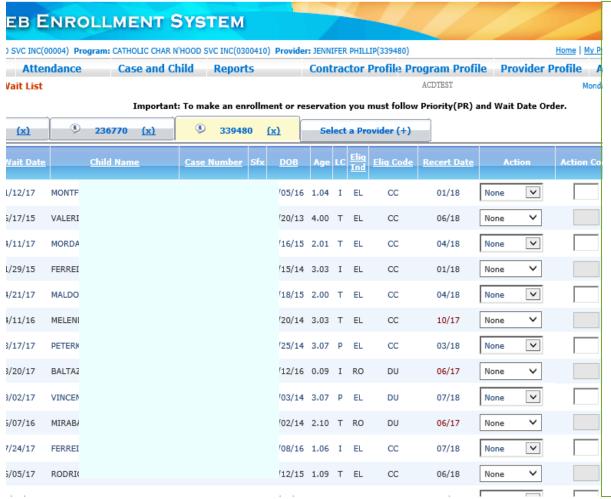
Reservation- The options here are to either **enroll** the child **or cancel** the reservation...

All actions require "Action Date" Cancellations require "Action Code".





FCCN Placements - Waitlist

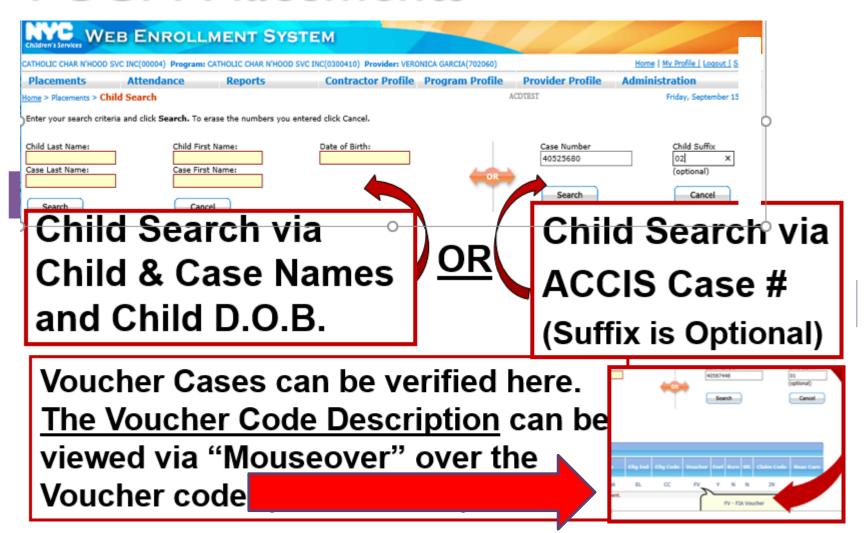


There is ONE WAITLIST for the FCCN. Some FCCNs have providers in several boroughs but still have **ONE WAIT LIST** for the FCCN.





FCCN Placements — Child Search





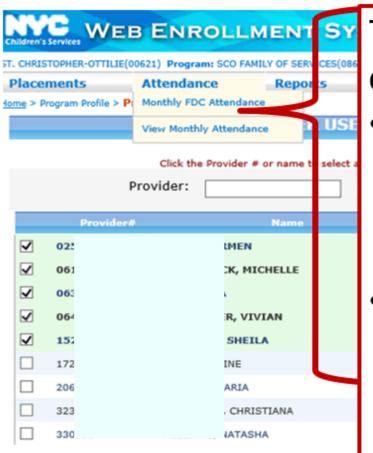


ATTENDANCE MODULE





FCCN – Attendance Module



The Attendance Module consists of two options:

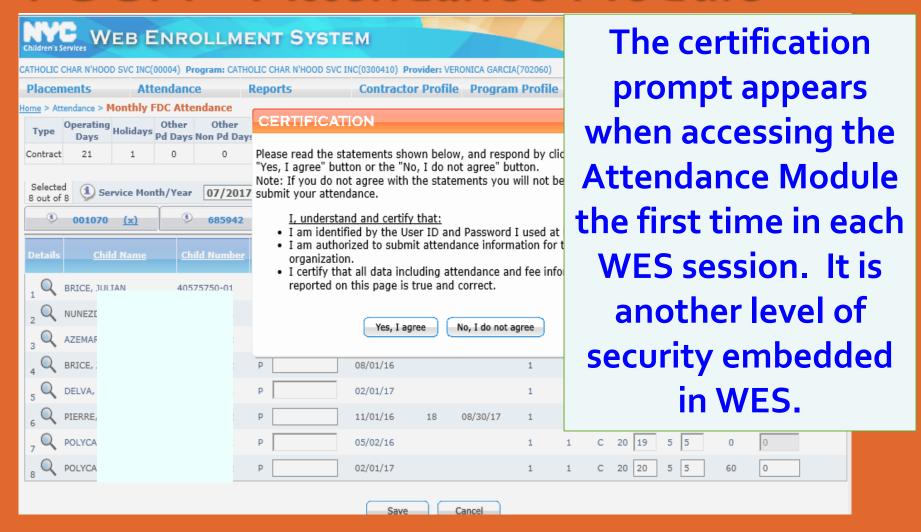
- Monthly FDC Attendance for data entry – for Users assigned "Write" roles in Attendance and
- View Monthly Attendance

 for Users assigned
 "Read" roles in
 - Attendance; viewing only





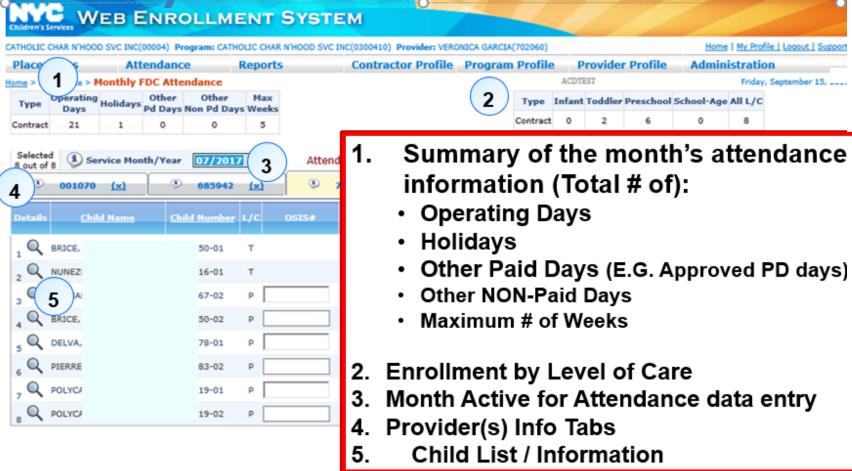
FCCN - Attendance Module







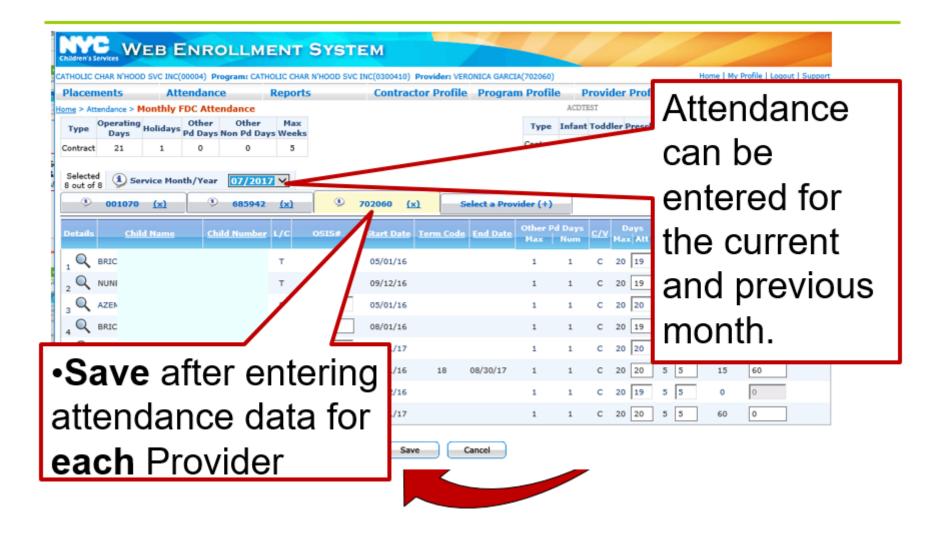
Attendance Module Monthly Attendance Features







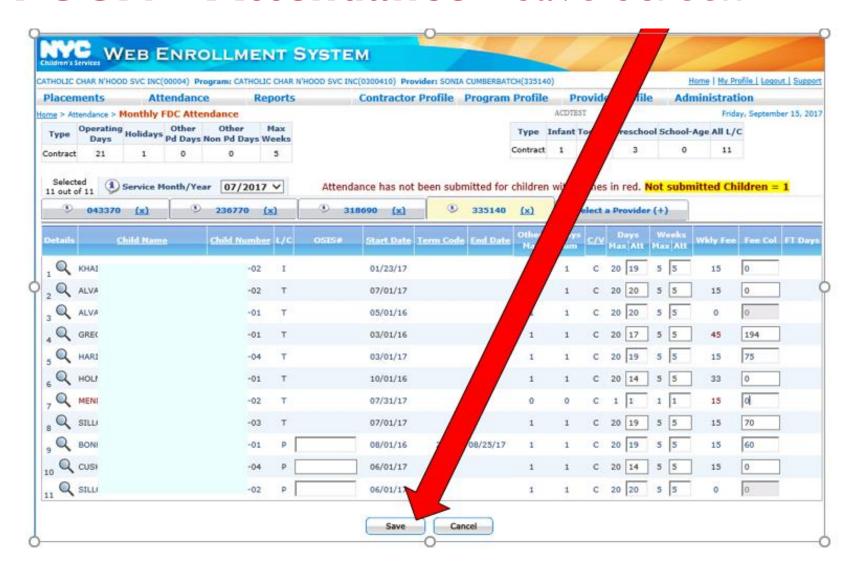
Be Sure to Save!







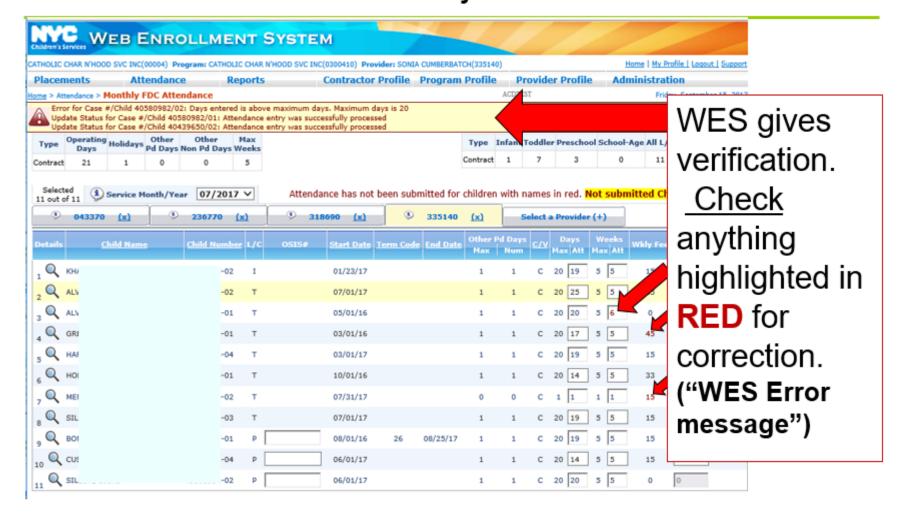
FCCN - Attendance - Save Screen







FCCN – Attendance – Verification Screen













FCCN Case and Child







Case and Child Module Recertification List

Case and Child

Recertification List

lome > Case and Child > Recertification List

Action	Details	Child Name	Case Number	Sfx	DOB	Age	LC	Start Date	Elig Ind	Elig Code	Code	End Date	CV	Recert Date
None ▼	Q	ABALO,	1301	02	04/21/18	2.02	т	10/28/19	EL	DU			С	09/20
None ▼	Q	ABUBA	3448	02	03/23/18	2.03	T	10/08/19	EL	DU			٧	09/20
None RePrint	Q	ACOST	5195	01	02/24/19	1.04	I	09/30/19	EL	СС			С	08/20
None ▼	Q	ADEYEI	1221	03	02/19/19	1.05	I	04/26/19	EL	CC			٧	09/20
None ▼	Q	ADEYEI	1221	01	08/13/16	3.11	P	09/01/19	EL	CC			٧	09/20

The **FCCN Recertification List** provides Reprint options as well as case details for each enrolled child.





Reports Module





FCCN Reports Module

NYC WEB ENROLLMENT SYSTEM

Reports Module is comprised of:

- Enrollment Reports
- Attendance Reports
- Reprint Case Notices

ILY OF SE	•
Reports	minimum of 1 /
Enrollment Reports	maximum of 5
Attendance Reports	Providers must
Reprint Case Notice	be selected
or name to select a Pi	from the
	Provider Listing

Providers must be selected from the Provider Listing before accessing the Reports Module.

Remember, a

		Provider#	Name
✓	025		RMEN
✓	061		CK, MICHELLE





FCCN ENROLLMENT Reports

Placements

Attendance -

Case and Child

Reports

(

Home > Reports > Enrollment Reports

These reports will use popup windows. Popup blocker must be disabled from your browser.

REPORT L	JST		
List#		Report Title	
1	FDC Enrollment Report		
2	FDC Program Statistics		
3	FDC Action Tracking Report		

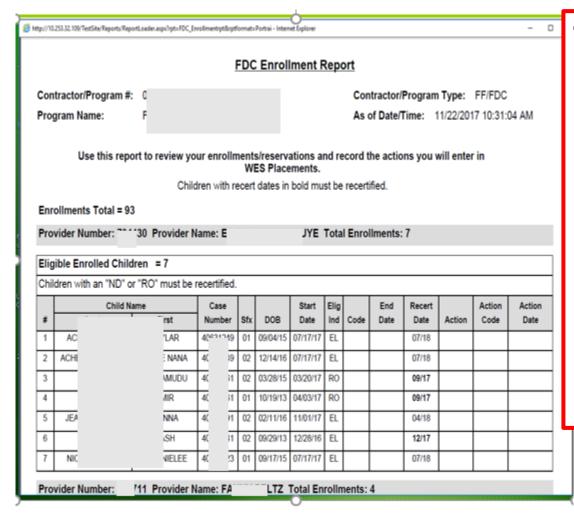
FCC Enrollment Reports are:

- FDC Enrollment
- Program Statistics
- FDC Action Tracking Report





FCCN - Enrollment Reports



This report can be used to review enrollments / reservations and record the actions (to be) entered WES Placements.





FCCN Enrollment Statistics Report

Program Statistics

ACDTRAIN 00

Program Statistics

ı	odel	Ter	H (

Level Of Care	FDC	GFDC	Current Placements								
			Enri	Rárv	WL	PD					
Infant	101	8	126	4	19	1					
Toddler	294	6	236	5	10	0					
Preschool	182	5	107	0	3	0					
School-Age	1	1	2	0	0	0					
All Levels of Care	578	20	471	9	32	1					

Level Of Care		PTE		PTE		FDC PT	GF	DC PT		PTE		DC PT	- CI	DC PT	G	PTE
Infant						116.00										
Toddler	9	7.11	0	0.00	227	213.38	0	0.00	0	0.00	0	0.00	5	4.70	0	0.00

The same statistical information seen in the **Program Profile** module can be printed as a report from the **FCCN Enrollment** Report module.

Web Enrollment System (WES)

FDC Program Statistics

Contractor/Program #: Contractor/Program T

Program Name: IAL SERVICES OF As of Date/Time: 7/17/2020 3:29:29 PM

Your program statistics are shown below. These statistics reflect your program placements as of the date and time indicated above. You should review your program statistics to ensure that they are correct each time you enter WES. These up-to-date data are provided so you can monitor your program enrollment and take the actions needed to maintain full-enrollment.

If you think your program statistics are incorrect, please update your Placements by adding or dropping children, if necessary. Then, review your statistics again. If the statistics are still incorrect, contact your Resource Area for assistance.

Thank you.

FDC PROGRAM STATISTICS

			CURRENT PLACEMENTS							
LEVEL OF CARE	FDC	GFDC	Enri	Rsrv	WL	PD				
Infant	101	8	126	4	19	1				
Toddler	294	6	236	5	10	0				
Preschool	182	5	107	0	3	0				
School-Age	1	1	2	0	0	0				
All Levels of Care	578	20	471	9	32	1				

				FTE En	rollm	ents			FTE Reservations							
LEVEL OF CARE	FDC FT		FDC PT		GFDC FT		GFDC PT		FDC FT		FDC PT		GFDC FT		GFDC P	
	#	FTE	#	FTE	#	FTE	#	FTE	#	FTE	#	FTE	#	FTE	#	FTE
Infant	10	8.40	0	0.00	116	116.00	0	0.00	0	0.00	0	0.00	4	4.00	0	0.00
Toddler	9	7.11	0	0.00	227	213.38	0	0.00	0	0.00	0	0.00	5	4.70	0	0.00
Preschool	10	7.90	0	0.00	97	76.63	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
School-Age	0	0.00	0	0.00	0	0.00	2	0.80	0	0.00	0	0.00	0	0.00	0	0.00
All Levels of Care	29	23.41	0	0.00	440	406.01	2	0.80	0	0.00	0	0.00	9	8.70	0	0.00

Total Enrolled slots: 471

Total Reserv slots: 9

Total Entolled FTE: 430.22

Total Reserv FTE: 8.70

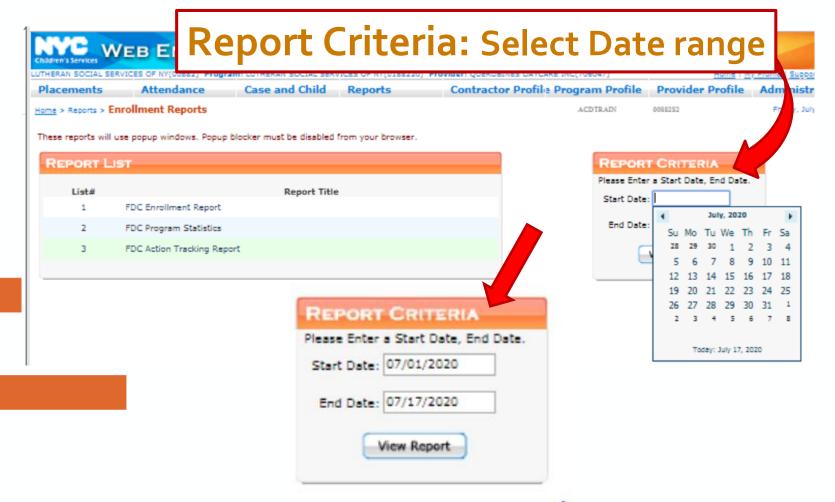
Total Available Enrolled FTE: 49.82

Total Available Reserv FTE: 41.12





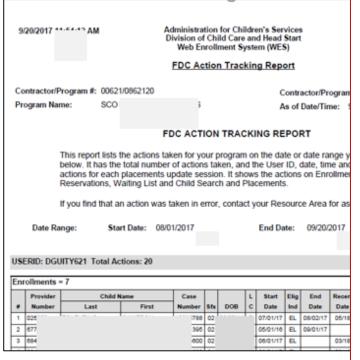
FCCN Enrollment Action Tracking Report







FCCN Enrollment Reports Action Tracking



This report lists the actions taken for the program on the date or date range entered in Report Criteria.

It has the total number of actions taken, the User(s') ID's, date, time and numbers of actions taken for each Placements update session.

It shows the actions taken in **Enrollments**, **Reservations**, **Waitlist and Child Search**.

If you find an action was taken in error, contact your Family Welcome Center representative and /or Email: WESHELP@schools.nyc.gov





FCCN ATTENDANCE Reports



Each Attendance Report also requires Date Range Criteria. FCCN Attendance Reports are:

- 1. FDC Attendance and Fee Record
- 2. FDC Child Attendance Fee and Detail Report
- 3. FDC Attendance Action Tracking Report





FCCN- Attendance and Fee Record

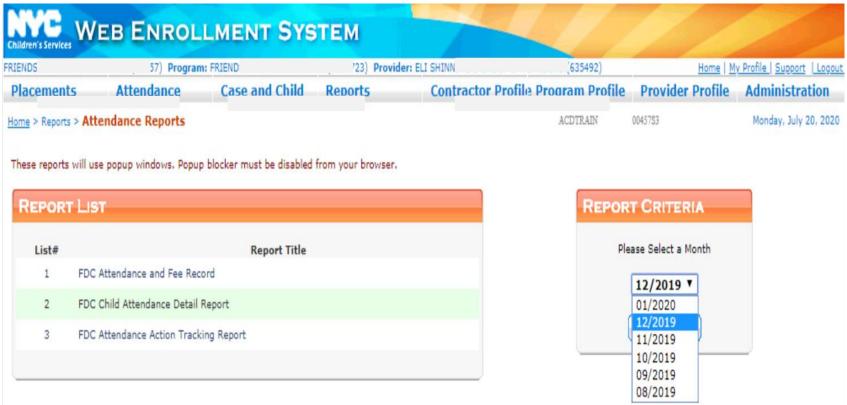
Report Criteria offers a drop-down selection of **previous months** completed for accessing monthly report.







FCCN Child Attendance Detail Report

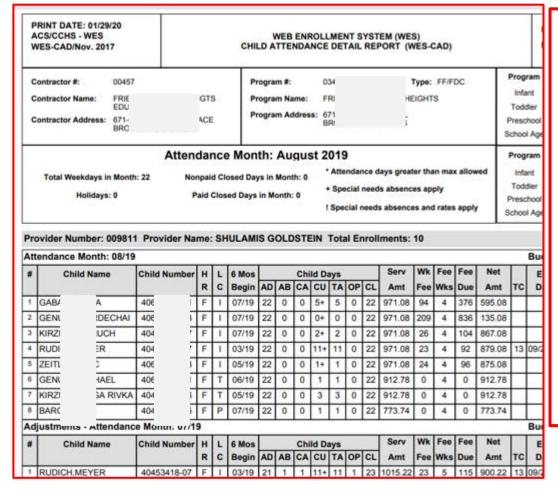


Report Criteria offers a drop down menu of previous months to select for payments records. The selection must be at least two months previous to the current month for payment record availability.





FCCN- Child Attendance Detail Report



This report provides detailed and comprehensive attendance / payment information for the timeframe requested.





FCCN Attendance Detail Report

Each Attendance Detail Report includes monthly payment records for each child/ each provider/ each level of care, as well as **grand totals paid to program.**

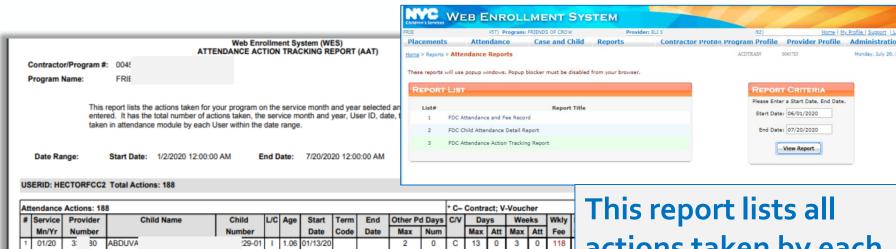
Contractor Address: 6 BROOKLYN, NY,	Program Address:	671-E BRO	Preschool School Age	35.17 18.46	23.97 18.46
A	ttendance Month: August	201	Program	GFDC FT	GFDC PT
Total Weekdays in Month: 22	Nonpaid Closed Days in Month: 0	* Attendance days greater than max allowed	Infant	44.14	29.95
	,	+ Special needs absences apply	Toddler	41.49	28.19
Holidays: 0	Paid Closed Days in Month: 0		Preschool	35.17	23.97
		! Special needs absences and rates apply	School Age	18.46	18.46

Totals By Month	Year a	and Le	vel of	Care							Budg	et ID: FY20E	
MM/YY - L/C		CI	nild Da	ys		Serv	Wk	Fee	Fee	Net	Previous		
	AD	AB	CA	OP	CL	Amt	Fee	Wks	Due	Amt	CL	Net Amt	Net Diff
08/19 - Infant	542	15	10	0	552	24053.10	877	94	3821	20232.10			
08/19 - Toddler	895	5	0	0	895	36840.95	940	159	3593	33247.95			
7/19 - Toddler	176	22	15	7	198	7909.12	166	40	755	7154.12	199	7195.61	-41.49
05/19 - Toddler	189	9	9	9	207	8282.30	174	37	711	7571.30	207	7571.30	0
08/19 - Preschool	620	35	25	0	645	22684.65	742	116	2963	19721.65			
7/19 - Infant	131	1	1	4	136	5676.67	83	30	735	4941.67	138	5029.95	-88.28
05/19 - Infant	119	6	6	5	130	5411.83	175	23	601	4810.83	130	4810.83	0
7/19 - Preschool	88	0	0	4	92	3235.64	48	20	484	2751.64	92	2751.64	0
5/19 - Preschool	82	6	6	4	92	3235.64	170	17	820	2415.64	92	2415.64	0





FCCN- Attendance Action Tracking Report



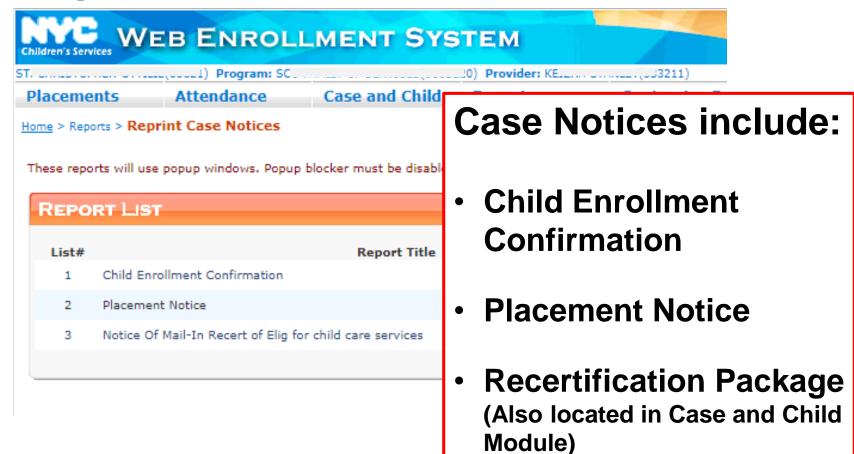
Att	endance	Action	s: 18	8									* C-	Contra	act; V	-Voucl	her	
#	Service	Provider Number		Child Name	Child Number	L/C	Age	Start Date	Term Code	End Date	Other Pd Days		C/V	Days		Weeks		Wkly
	Mn/Yr										Max	Num	1	Max At	Att	Max A	Att	tt Fee
1	01/20	3	80	ABDUVA	29-01	Т	1.06	01/13/20			2	0	С	13	0	3	0	118
2	01/20	0	11	BARON,I	12-07	Т	0.08	01/24/20			1	1	С	5	5	1	1	15
3	01/20	0′	61	BOBOKH	35-02	Т	1.10	10/01/19			3	3	С	20	20	4	4	15
4	01/20	7	00	BURAH,\	18-02	Т	1.02	08/26/19			3	3	С	20	20	4	4	15
5	01/20	7	70	CHERY,I	54-01	Т	1.06	11/01/19			3	3	С	20	20	4	4	15
6	01/20	3	40	FROMO\	68-06	Т	1.07	02/08/19			3	3	С	20	20	4	4	15
7	01/20	0	11	GABAY,(32-01	Т	1.03	07/22/19			3	3	С	20	20	4	4	15
8	01/20	0	11	GENUTH	78-03	Т	1.01	07/29/19			3	3	С	20	20	4	4	209
9	01/20	4	35	GODDAF	48-03	Т	1.07	09/09/19			3	3	С	20	20	4	4	37
10	01/20	0	11	GUTFRE	68-07	Т	0.10	11/13/19			3	3	С	20	20	4	4	15
11	01/20	4:	72	HALL,MA	22-01	Т	1.08	09/23/19			3	3	С	20	20	4	4	26
12	01/20	6	92	JOHN,K)	08-02	Т	1.05	04/29/19			3	3	С	20	20	4	NA	0
13	01/20	0(60	KANARE	65-07	T	1.06	02/21/19			3	3	С	20	20	4	4	15
14	01/20	0	11	KIRZNEF	87-07	Т	1.07	01/21/19			3	3	С	20	20	4	4	15
15	01/20	7	15	LAFONT	32-01	Т	1.04	08/26/19			3	3	С	20	20	4	4	15
16	01/20	65.,	45	LIVINGSTONE, ZURI	40097J47-01	Т	1.07	01/31/20			0	0	С	1	0	0	0	39

This report lists all actions taken by each user assigned to the FCCN within the date range requested. It is a great tool for transparency and verification.





FCCN Reports Reprint Case Notices

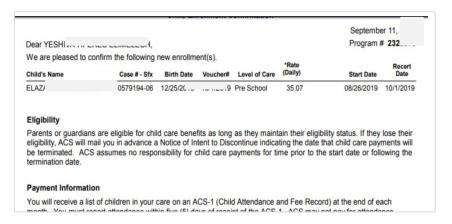




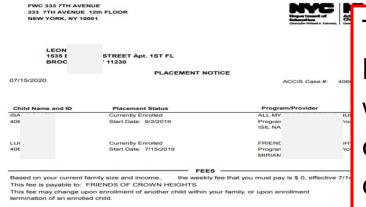


FCCN Reports Reprint Case Notices

Child Enrollment Confirmation



Child Placement Notice



Recertification Form (18 pp)



Eligibility determinations for child care assistance originally due for recertification in March and April 2020 and postponed due to COVID-19 must be completed and submitted by July 14, 2020 in accordance with state policy (20-OCFS-ADM-06). Please complete the enclosed application along with all required documentation so that we can determine if you are eligible to continue to receive child care assistance.

The Enrollment Confirmation and Placement Notice each include the weekly fee and case details for each child. All of these reports/ forms can be printed.





WES Resources and Contacts





Important WES Contact Information

Juniper – Login help Call HRA Help Desk:

718-510-0550 or Email: HRA-DSS DATA SECURITY

ADMIN at: MISSECURITYADMIN@dss.nyc.gov

WES Help – Use the **Support** link or Email:

WESHELP@schools.nyc.gov

ATTENDANCE ASSISTANCE, E-MAIL DARU*

STAFF AT: WESAttendance@schools.nyc.gov

JAMES ALLEN - JAllen37@schools.nyc.gov

LEE FRANKLIN - <u>LFranklinmurray@schools.nyc.gov</u>

JUDY SELBY - <u>JSelby@schools.nyc.gov</u>

ANITA WESTON - <u>AWeston2@schools.nyc.gov</u>

*Day Care Attendance Review Unit





Specialized E-Mailboxes

WES Help Resources

Please note that in addition to the WES <u>SUPPORT</u> link and the email box <u>WESHelp@schools.nyc.gov</u> for all EL programs using the Web Enrollment System (WES), there are several additional specialized mailboxes:

< WESTraining@schools.nyc.gov >

Use this mailbox for any inquiries about WES trainings or send your WES Training registration forms.

<u>CFWB.SRU.Inquiries@acs.nyc.gov</u> – Case Review Support & Special Referral Unit

This mailbox should be used for inquiries regarding Priority 1 & 2 cases.



You have completed this webinar. Thank you.

Questions? Follow-up? Please contact:

WESTraining@schools.nyc.gov

Other **DECE Training Inquiries**Including Eligibility and Enrollment Training

Please contact:

Policytrainingteam@schools.nyc.gov

Jan Cummings-Grayson

Policy Training Team, DECE



