

# CyberShift 3G Unified Workforce Interface

# **User Guide**

cybershift@schools.nyc.gov (Help Desk)



# CyberShift 3G Unified Workforce Interface User Guide May 2008

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# **CyberShift Help Desk**

All questions and/or problems regarding CyberShift should be directed to the CyberShift Help Desk, which can be contacted at:

cybershift@schools.nyc.gov

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# **Getting Started**

### Logging In to the Unified Workforce Interface

To log into the **Unified Workforce Interface**, do the following:

- Use the CyberShift icon on your desktop or open your web browser and type the following URL in your browser – https://nycdoe.cybershift.net/
- 2. The login screen displays.



- 3. User Name. Your user name is the first letter of your first name, the first three letters of your last name and the last four digits of your Social Security Number. You must user uppercase and this field is case sensitive. For example, Jane Doe's user name would be JDOE1111; please note that you may not change your User ID.
- 4. **Password**. Your default password is the same last four digits of the your social security number. You may change it at any time and it does not expire. This field is also case sensitive.
- 5. **Open in new window**. If you want the main console screen to open in a new window, click in the check box so a check mark appears.
- Change password. If you want to change your password, click in the checkbox so a
  checkmark appears. Follow the instructions for Change Password for instructions on
  changing your password.
- 7. Click the **Login** button. The main **Unified Workforce Interface** screen displays.

# **Logging Out of the Unified Workforce Interface**

To log out of the Unified Workforce Interface, do the following:

 On the main UWI screen, move to the right and click the Logout option. The login screen displays.

# **Changing Your Password**

To log into the **Unified Workforce Interface**, do the following:

- Use the CyberShift icon on your desktop or open your web browser and type the following URL in your browser – https://nycdoe.cybershift.net/
- 2. The login screen displays.



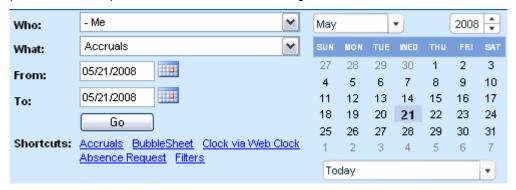
- 3. **User Name**. Type your user name. This field is case sensitive.
- 4. **Password**. Type your password. This field is case sensitive.
- 5. **Open in new window**. If you want the main console screen to open in a new window, click in the check box so a check mark appears.
- 6. **Change password**. Click in the checkbox so a checkmark appears.
- 7. Click the **Login** button. The following screen displays. Complete the following fields to change your password.



- 8. Name. By default, your User Name is shown in this field. This field cannot be changed.
- 9. Old Password. Enter your current password. This field is case sensitive.
- New Password. Enter the desired new password. This field is case sensitive.
- 11. **Retype New Password**. Re-enter the new password. This field is case sensitive.
- Click the Change Password button. The main Unified Workforce Interface screen displays.

### **Selection Area**

Use the top left portion of the **Unified Workforce Interface** to specify how actions in the system are performed. Complete each of the fields according to the instructions below.



#### Who

Use this function to identify "who" will be affected by the actions taking place on screen. By default, "Me" is displayed in the field; however, depending on your system setup, other options may be shown.

#### What

Use this function to select the task you want to perform - such as entering an absence request, entering time, etc.

- Click the drop-down list and select the desired choice.
- For many items, you will need to select dates under When (see below) before clicking the Go button.
- 3. Click the **Go** button. The screen changes appropriately.

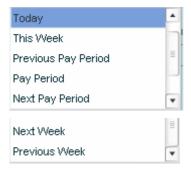
#### When

Use this function to specify dates/date ranges for which you want to enter or retrieve date. When working in this field, the current date is displayed by default. However, there are four ways in which you can specify different date/dates:

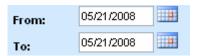
- Enter the dates manually in each field and in the format MM/DD/YYYY.
- Move to the calendar and select the date(s). To select a single date, click on the date. To select a
  range of dates, click on the first date and while still holding down your mouse button, drag the pointer
  across the other dates. As you move the pointer over each day, the date is highlighted.



 Move to the calendar and select one of the date range buttons for Today, This Week, Previous Pay Period, Current Pay Period, or Next Pay Period.



The separate From and To fields allow you to click each, and then select individual "From" and "To"
dates in lieu of dragging the cursor across multiple days in the calendar. The other alternative is to
select dates using the dragging method.



Once you have selected the date range, click the **Go** button. The screen changes appropriately.

#### Go Button



This button allows you to retrieve the desired information according to what information has been entered/selected in the Who, What, and When fields.

#### View Details of Who

# View Details of Who

This link displays the details about the employee(s) selected in the "Who" field. Those details include:

- · The employee name
- Class
- Supervisor

#### **Help Link**

# <u>Help</u>

This button displays the online help. The items on included in the menu list are:

- How to Clock Via Web Clock
- How to Enter an Absence Request
- How to Enter time in Bubblesheet
- How to Enter Time in Daily Edits
- How to Format Dates
- How to User Calendar Worked Report
- How to use Reg vs. OT Report

- How to View Accruals
- How to View Codes including links to Actions, Codes, Cost Center, Titles, Shifts, and Classes.
- How to View Details of Who
- Glossary of Terms

#### **Shortcut Bar**

Shortcuts: Accruals BubbleSheet Clock via Web Clock Absence Request Filters

These links provide a quick way to launch tasks performed on a regular basis. This is in lieu of selecting the task from the "What" field. The function of each link is displayed simply by moving your mouse over the desired button. A date/date range will need to be selected in the "When" field(s) prior to using one of these buttons.

### **Canceling Your Request**

When you make a request (Click Go, BubbleSheet, Details of Who, Help, or one of the Shortcut buttons) the system is "locked in" to that request until it has returned the appropriate information to your screen. If you attempt to make another request before the first request is complete you will be presented with a warning message.

By clicking OK, your current request will be cancelled and you will have to make a new request.

By Clicking Cancel, the system will continue with your previous request until it is complete.

#### Links

At the top and on the right of your screen are four links that provide global actions.

# Minimize Top Logout

- Logout: Logs you out of the Unified Workplace Interface.
- Minimize Top: Displays the Print dialog box through which you can select details regarding printing the current page.

# **Entering Time**

The following section describes the most common activities that you may need to do as an employee in CyberShift. (For more detail see the CyberShift User Guide document.)

### **Enter Time Using a Web Clock**

The Web Clock allows you to track your time as it happens.

- Log into the Unified Workforce Interface system.
- 2. On the main screen, do the following:

In the *Who* field, select **Me**.
In the *What* field, select **Clock via Web Clock**.

Click the Go button. The Web Clock will display.



4. Select Clock On to start the timer.



#### NOTE

Completing the fields is optional. Depending on your system setup, you may not see all fields.

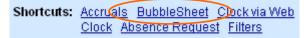


# **How to Enter Time Using the BubbleSheet**

The BubbleSheet form enables users to view, and those with edit rights to create, and edit time records. The records include a breakdown of the time worked, as well as any days off, absences, holidays, etc. for each day within the specified date range.

- 1. In the WHAT field, select BubbleSheet.
- 2. In the WHEN field, enter the desired date range
- 3. Click the **Go** button. A Bubble Sheet form displays for the date range you selected. The time records will be populated according to your scheduled shifts.

**Shortcut:** Populate the To and From fields then select BubbleSheet from the Shortcuts menu.



4. If the time records are correct and it is the end of the current pay period or week, click the **Submit for Approval** button to submit the records to your time approver for approval. Your name will appear in the Approved By field until your supervisor approves your time or makes changes to your time.



**Note:** You must Submit your time before you are locked out of a pay period. Once submitted, you will no longer be able to edit your time for that period.

- 5. If you worked a different schedule than is indicated by the records, edit the appropriate fields according to the guidelines below.
- Sched Shift. Choose your scheduled shift
- In. Enter the time you began work in 12 hour, hh:mm format (e.g., 08:00 AM, 04:30 PM).
- Out. Enter the time you completed work for the day in 12 hour, hh:mm format (e.g., 08:00 AM, 04:30 PM).
- **No Lunch.** Select this box and leave Lunch Out and Lunch In blank if you did not break for lunch. Some employees may not be able to perform this function and will have to contact your supervisor to remove your lunch times.
- **Absence Type.** If you are absent during the day, select the appropriate absence type. The selection you make in this field affects what is displayed in the list of available Absence Codes.
- Absence Code. Select the appropriate absence code.
- Absence Hours. Enter the duration of the absence.
- Clock Data. Click View Clock Data or View All Clock Data to view your clock data for this date,

**NOTE:** Clock data transactions are only available to employee's using Web Clock or a Data Acquisition Device to enter/track their time. If you are not using Web Clock or another Data Acquisition Device, the page will contain no clocking data. The Clock Data button is available on all time entry screens because it may be necessary for your time approver to view or edit the details of a team member's work records through one of the more detailed time entry screens, and may also want to see the employee's raw clock data.

- 6. Once you have completed the appropriate fields, click the **Save** button to sav your time. The system will automatically apply the correct pay rules to the time that you entered and adjust the records accordingly.
- Review the new time records that are displayed for correctness. Click the Submit for Approval or Submit All for Approval button to submit the records for approval at the end of pay period.

#### **Note: Payroll Close**

Editing time in the Bubble Sheet is possible when you are in the current pay period. Once the time records have been submitted to payroll they are locked. This occurs every two weeks. You will receive a system e-message prior to the actual close.

The hourly staff is always current with the actual payroll close dates. The annual staff has one payroll lag for adjustments only.

The System Administrator or the CyberShift Help Desk in Outlook can make edits after the records are locked if needed prior to running payroll and after payroll runs for the next payroll. Please remember to always copy your supervisor when requesting edits to your time records in the BubbleSheet. Always put a subject in the header of the email.

### Layout of the BubbleSheet

The following section describes the layout of the BubbleSheet and the actions that can be executed by an employee with edit rights or is a supervisor.



- Date. This shows the day of the week and date
- 2. In. Enter the time you began work in 24 hour, hh:mm format (e.g., 08:00, 14:30 PM).
- 3. Lunch Out. Enter the time you left for lunch in 24 hour, hh:mm format (e.g., 08:00, 14:30).
- 4. **Lunch In.** Enter the time you returned from lunch in 24 hour, hh:mm format (e.g., 08:00, 14:30).
- Out. Enter the time you completed work for the day in 24 hour, hh:mm format (e.g., 08:00, 14:30).
- No Lunch. Select this box and leave Lunch Out and Lunch In blank if you did not break for lunch.
- ABS Type. If you are absent during the day, select the appropriate absence type. The selection you make in this field affects what is displayed in the list of available Absence Codes.
- 8. **ABS Code.** Select the appropriate absence code.
- 9. **ABS Hours.** Enter the duration of the absence.
- 10. BNS Codes. This displays any bonuses awarded for the particular day, such as Meal Pay.
- 11. **BNS Hours.** This displays the hours of the associated BNS Code.
- ENTCodes. This displays any entitlements award on a particular day, such as Annual or Sick Leave.
- 13. **ENT Hours.** This display the hours of the associated ENT Code.
- 14. Comp/Paid. Displays if any OT hours were compensated or paid.
- 15. Approve Day. Indicates if the day was approved
- 16. By, Shows the user name of the supervisor that approved/edited the day.

# **Absence Requests**

When working with absences, you will want to (1) check to ensure that there is sufficient time available if the absence is associated with an accrual, and (2) submit the request or schedule the absence if approval is not required.

### **Entering an Absence Request**

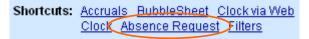
Use this function to request an absence and to have your request approved by the appropriate person(s) in your organization.

- Log into the Unified Workforce Interface system.
- 2. On the main screen, do the following:
  - In the Who field, select Me.
  - In the What field, select Enter Absence Request.
  - In the When field, enter the desired date range.

**NOTE:** Only absences for *future* dates can be requested.

3. Click the **Go** button. An absence request form displays.

Shortcut: Select your When dates and select Absence Request



The Absence Request screen, will display as such:



# **Entering an Absence Request (with On/Off Times)**

Use this function to request an absence and to have your request approved by the appropriate person(s) in your organization.

- Log into the Unified Workforce Interface system.
- 2. On the main screen, do the following:

In the Who field, select Me.

In the What field, select Enter Absence Request (with ON/OFF Times).

In the When field, enter the desired date range.

**NOTE:** Only absences for *future* dates can be requested.

Click the Go button. An absence request form displays.



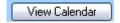
- 3. Enter the Absence Type (ABS); the choice is PAID or UNPAID.
- 4. Choose the appropriate Absence Code. The available codes in this are dependent on whether the Type is Paid or Unpaid.
- 5. Enter The In and Out times of the absence
- Select Request Absence to submit the absence to your supervisor.

### How to Check the Schedule Calendar

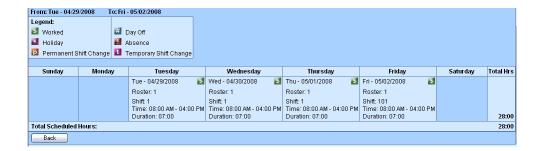
- Select the applicable Type for this absence (PAID or UNPAID). This wil affect which Absence Codes are displayed in the list of available Codes
- Enter the Absence Code for the pending request. (See Appendix A for a list of codes and their meaning.)
- 3. Check Full Day Absence (if the requested days off will be full days)

- or-

- 4. Enter the Duration per day for this absence. The minimum duration is 1hour. If you are entering an absence for multiple days, then this duration applies to each day. For example, if you enter 4:00, then 4-hours of absence will be requested for each day in the date range.
- 5. To check your calendar, click the **Show Calendar** button.



The Calendar with Shift report displays and can be used to ensure that a previously scheduled absence or schedule change, for the same date, will not conflict with the new absence you are requesting.

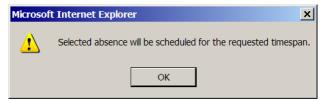


### How to Request an Absence

- 1. Select the applicable Type for this absence (PAID or UNPAID). This will affect which Absence Codes are displayed in the list of available Codes.
- 2. Enter the Absence Code for the pending request. (See Appendix A for a list of codes and their meaning.)
- 3. Check Full Day Absence (if the requested days off will be full days)
  - or

Enter the Duration per day for this absence. The minimum duration is 0 (zero) and maximum duration is 23:59. If you are entering an absence for multiple days, then this duration applies to each day. For example, if you enter 4:00, then 4-hours of absence will be requested for each day in the date range.

- 4. Enter a Reason for the Absence Request.
- 5. When all selections/entries are made, move to the bottom of the screen, and click the **Absence Request** button.



**NOTE:** If you do not have sufficient accruals to schedule the absence, you will receive the following error:



# **Accruals**

### **Viewing Accruals**

Use this function to view the number of hours you have remaining in your accrual buckets.

#### NOTE

The current balance does not include any scheduled absences that have not yet occurred. The balance only reflects those absences that have actually been taken.

- Log into the Unified Workforce Interface system.
- 2. On the main screen, do the following:
  - In the Who field, select Me.
  - In the What field, select View Accruals.
- Click the Go button. A report of your current accruals displays, showing the available balances for Annual Leave, Sick Leave, Comp Time and Floating Holiday. This screen will also display the current Accrual Rate for both Annual Leave and Sick Leave.

| Accrual Information               |                        |  |  |
|-----------------------------------|------------------------|--|--|
| Employee Name                     |                        |  |  |
| Employee ID                       |                        |  |  |
| Monthly Annual Leave Accrual Rate | 1 day(s) 1 hrs 45 min  |  |  |
| Monthly Sick Leave Accrual Rate   | 0 day(s) 5 hrs 50 min  |  |  |
| Current Balances                  |                        |  |  |
| Annual Leave                      | 22 day(s) 5 hrs 30 min |  |  |
| Sick Leave                        | 26 day(s) 5 hrs 2 min  |  |  |
| Comp Time                         | 0 day(s) 0 hrs 0 min   |  |  |
| Floating Holiday                  | 0 day(s) 0 hrs 0 min   |  |  |
| Legend: 1 day = 07:00             |                        |  |  |

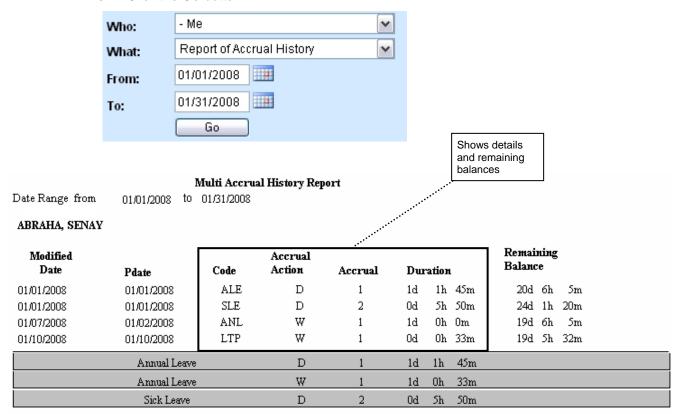
# Reports

# **Report of Accrual History**

The **Report of Accrual History** displays all transactions (deposits and withdrawals) that have occurred for *the date range specified*. Additionally, if provides a summary of all deposits and withdrawals.

**NOTE:** This report does not provide an accurate current (remaining balance unless the date range spans the employee's entire history in CyberShift. The report is designed to show the transactions. Please refer to the What entry, Accruals, if you are looking for current Accrual Balances.

- 1. In the WHAT field, select Report of Accrual History.
- 2. Enter the desired date range in the WHEN field.
- 3. Click the Go button.

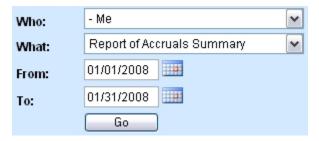


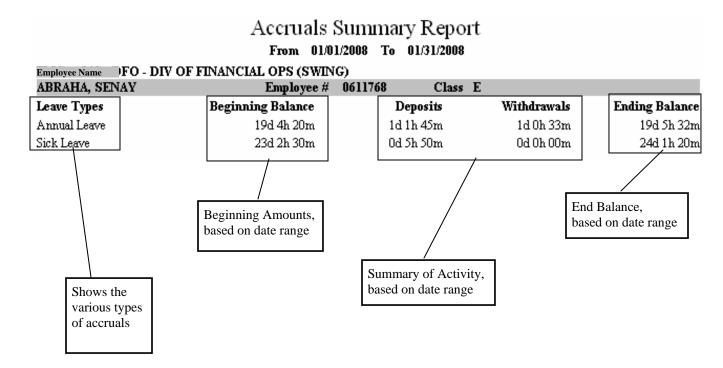
# **Report of Accrual Summary**

The **Report of Accrual Summary** display a summary of transactions (deposits and withdrawals) that have occurred for *the date range specified*.

**NOTE:** This report does not provide an accurate current (remaining balance unless the date range spans the employee's entire history in CyberShift. The report is designed to show the transactions. Please refer to the What entry, Accruals, if you are looking for current Accrual Balances.

- 1. In the WHAT field, select Report of Accrual Summary.
- 2. In the WHEN field enter the desired date range.
- 3. Click the Go button.





### **Report of Calendar Worked**

The Report of Calendar Worked produces a detailed report for the selected employee(s), listing the ACTUAL worked and ACTUAL absence details for each day of the selected date range. Icons are used in the upper right corner of the day's cell to indicate the day type (Scheduled work, Unscheduled work, Holiday, Day Off, etc.). Typically, a supervisor completes the selection parameter screen and a report preview is generated, reviewed and printed.

- 1. In the WHAT field, select Report of Calendar Workder
- 2. In the WHEN field enter the desired date range.
- 3. Click the Go button.





# **Report of Employee Absence**

The Report of Employee Absence displays an absence time (paid or unpaid), the date that is occurred, and the duration of the absence in days-hours-minutes.

- 1. In the WHAT field, select Report of Calendar Worked.
- 2. In the WHEN field enter the desired date range.
- 3. Click the Go button.



# Employee Absence Report

Date Range From 01/01/2008 To 01/31/2008

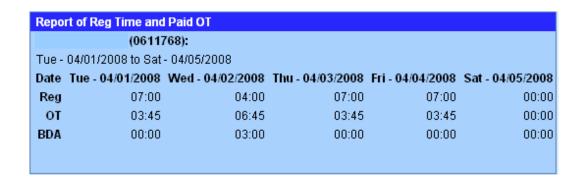
| Employee #1 | Employee Name | Date               | Code      | Paid/Unpaid | Hours       | Occurences |
|-------------|---------------|--------------------|-----------|-------------|-------------|------------|
| 0611768     | ABRAHA, SENAY |                    |           |             |             |            |
|             |               | ANNUAL LEAVE       |           |             |             | 1          |
|             |               | 01/02/2008         | ANL       | Paid        | 01d00h00m   |            |
|             |               | DEATH IN IMMED FAI | MILY (4 I | DAYS)       |             | 4          |
|             |               | 01/17/2008         | DF4       | Paid        | 01d 00h 00m |            |
|             |               | 01/18/2008         |           |             | 01d 00h 00m |            |
|             |               | 01/22/2008         |           |             | 01d00h00m   |            |
|             |               | 01/23/2008         |           |             | 01d00h00m   |            |
|             |               | ARRIVED LATE       |           |             |             | 1          |
|             |               | 01/10/2008         | LTP       | Paid        | 00d 00h 33m |            |
|             |               |                    |           | otal ANL    | 01d 00h 00m | 1          |
|             |               |                    | To        | otal DF4    | 04d 00h 00m | 4          |

# **Report of Reg Time and Paid OT**

The **Report of Reg Time and Paid OT** displays the day-by-day breakdown of paid hours for the selected date range and what those hours are paid as, such as Regular, Overtime, or Paid Absence including Holiday.

- 4. In the WHAT field, select Report of Reg Time and Paid OT.
- 5. In the WHEN field enter the desired date range.
- 6. Click the Go button.

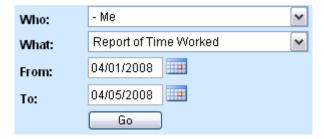


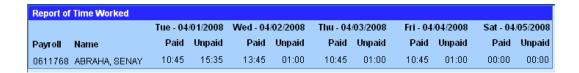


# **Report of Time Worked**

The **Report of Time Worked** displays the breakdown of paid hours for the *selected date range* and what those hours are paid as, such as Regular, Overtime, or Paid Absence including Holiday.

- 1. In the WHAT field, select Report of Time Worked.
- 2. In the WHEN field enter the desired date range.
- 3. Click the Go button.





# **Report of Work and Paid Time**

This report shows the overall break down of Work and Paid Absence hours by time.

- 4. In the WHAT field, select Report of Work and Paid Time.
- 5. In the WHEN field enter the desired date range.
- 6. Click the Go button.



### CLOCKED AND WORKED TIME REPORT

From 01/03/2008 To 01/11/2008

| DATE        | SCHED<br>ON    | CLOCK<br>ON | BS<br>ON | SCHED<br>OFF | CLOCK<br>OFF | BS<br>OFF | HOURS<br>WORKED | HOURS<br>PAID | OT &<br>COMP | ABS  | BREAK |
|-------------|----------------|-------------|----------|--------------|--------------|-----------|-----------------|---------------|--------------|------|-------|
| EMPLOYEE: O | VERTIME, OLLIE | PAYROLL     | : 123456 |              |              |           |                 |               |              |      |       |
| 01/03/2008  | 7:15 AM        | 7:10 AM     | 7:15 AM  | 3:15 PM      | 7:00 PM      | 7:00 PM   | 10:50           | 7:00          | 3:45         | 0:00 | 1:00  |
| 01/04/2008  | 7:15 AM        | 7:13 AM     | 7:15 AM  | 3:15 PM      | 7:02 PM      | 7:00 PM   | 10:49           | 7:00          | 5:00         | 0:00 | 1:00  |
| 01/07/2008  | 7:15 AM        | 7:17 AM     | 7:15 AM  | 3:15 PM      | 7:06 PM      | 7:00 PM   | 10:49           | 7:00          | 3:45         | 0:00 | 1:00  |
| 01/08/2008  | 7:15 AM        | 7:17 AM     | 7:15 AM  | 3:15 PM      | 7:08 PM      | 7:15 PM   | 10:51           | 7:00          | 5:22         | 0:00 | 1:00  |
| 01/09/2008  | 7:15 AM        | 7:14 AM     | 7:15 AM  | 3:15 PM      | 7:00 PM      | 7:00 PM   | 10:46           | 7:00          | 5:37         | 0:00 | 1:00  |
| 01/10/2008  | 8:00 AM        | 8:33 AM     | 8:33 AM  | 4:00 PM      | 7:00 PM      | 7:00 PM   | 9:27            | 7:00          | 4:30         | 0:33 | 1:00  |
| 01/11/2008  | MA 00:8        | 7:38 AM     | 7:45 AM  | 4:00 PM      | 7:10 PM      | 7:15 PM   | 10:12           | 7:00          | 5:15         | 0:00 | 1:20  |

# **Appendix A: Actions, Codes**

### **Actions**

- **ABP PAID ABSENCE CODE**
- ABU UNPAID ABSENCE CODE
- **BNK** OT BANK DEPOSIT
- **BNS BONUS CODE**
- **BRK** BREAK CODE
- **ENT** ENTITLEMENT CODES
- **OFF** OFF CODE
- **UNP UNPAID CODE**
- WRK WORKED CODE
- WTH OT BANK WITHDRAW

### **User Available Codes**

- (B) BANK WITHDRAWAL
- (D) DAY OFF
- (V) WORKED DAY OFF
- (W) WORKED
- (X) WORKED ON HOLIDAY
- **ANL** ANNUAL LEAVE
- **CON** ATTEND CONVENTION
- **CSE** CIVIL SERVICE EXAM
- **DF1** FUNERAL OTHER THAN IMMED FAMILY (1 DAY)
- **ERL** EARLY RELEASE
- **FHP** FLOATING HOLIDAY
- **GRA** GRADUATION
- JDA JURY DUTY (ANNUAL)
- **OFB OFFICIAL BUSINESS**
- SDN SICK LEAVE WITH A DOCTOR'S NOTE
- **SFM** SICK LEAVE FAMILY MEMBER
- **SST** SICK LEAVE SELF TREATED TRA TRAINING

# **All Codes**

| Code | Description                    |
|------|--------------------------------|
| (B)  | BANK WITHDRAW                  |
| (V)  | WORKED DAY OFF                 |
| (X)  | WORKED ON HOLIDAY              |
| ADR  | ANL DONATION RECEIVED          |
| AFP  | ACCRUAL FAILED PAID            |
| ALB  | ANL RECOVERY FOR BORROWED TIME |
| ALE  | ANNUAL LEAVE EARNED            |
| ALV  | VESTED ANL FROM ANNUAL LEAVE   |
| BDA  | BLOOD DONATION                 |
| BRA  | BORROWED ANNUAL LEAVE          |
| CAP  | COURT ATTENDANCE (PAID)        |
| СМР  | COMP TIME EARNED               |
| CON  | ATTEND CONVENTION              |
| CTV  | VESTED COMP FROM COMP          |
| DF4  | DEATH IN IMMED FAMILY (4 DAYS) |
| ERL  | EARLY RELEASE                  |
| FHP  | FLOATING HOLIDAY               |
| FLN  | FMLA (NOT PAID)                |
| GRA  | GRADUATION                     |
| IAL  | MANAGER FILLER CODE            |
| JDH  | JURY DUTY (HOURLY)             |
| LDD  | LATENESS DOUBLE DEDUCTION      |
| LEP  | LEFT EARLY (PAID)              |
| LHN  | L/A/W/O PAY - HEALTH           |
| LLP  | LONG LUNCH (PAID)              |

| Code | Description                             |
|------|---|
| (D)  | DAY OFF                                 |
| (W)  | WORKED                                  |
| ACS  | ANL CONVERTED TO SIC                    |
| AFE  | ACCRUAL FAILED ENTITLEMENT              |
| AFU  | ACCRUAL FAILED UNPAID                   |
| ALD  | ANL DONATED                             |
| ALP  | ANNUAL LEAVE PAY OUT                    |
| ANL  | ANNUAL LEAVE                            |
| BNK  | BANK DEPOSIT                            |
| BRS  | BORROWED SICK TIME                      |
| CHW  | CONTRACTED HOLIDAY WEEK (for SFSM's)    |
| CNP  | CHILD CARE L/A/W/O PAY                  |
| CSE  | CIVIL SERVICE EXAM                      |
| DF1  | FUNERAL OTHER THAN IMMED FAMILY (1 DAY) |
| DFT  | DEATH TRAVEL                            |
| FHE  | FLOATING HOLIDAY EARNED                 |
| FLF  | FMLA FAMILY MEMBER (PAID)               |
| FLP  | FMLA PERSONAL (PAID)                    |
| HU   | HOLIDAY UNPAID                          |
| JDA  | JURY DUTY (ANNUAL)                      |
| LAP  | L/A WITH PAY – HEALTH                   |
| LE   | LEFT EARLY                              |
| LEU  | LEFT EARLY (UNPAID)                     |
| LL   | LONG LUNCH                              |
| LLU  | LONG LUNCH (UNPAID)                     |

| Code | Description                           |
|------|---------------------------------------|
| LOE  | LWOP - EDUCATION                      |
| LPD  | LATENESS PAYROLL DEDUCTION            |
| LTP  | ARRIVED LATE (PAID)                   |
| LWP  | LWOP – HEALTH (PENDING)               |
| MAT  | MATERNITY LEAVE                       |
| MRS  | MILITARY - RESERVES W/PAY             |
| MVC  | MILITARY VACATION                     |
| PDP  | L/A/W/O PAY - PENDING                 |
| SBN  | SUMMER BONUS HOUR                     |
| SDN  | SICK LEAVE W/ A DR. NOTE              |
| SLB  | SICK LEAVE RECOVERY FOR BORROWED TIME |
| SLE  | SICK LEAVE EARNINGS                   |
| SLR  | SICK LEAVE DONATION RECEIVED          |
| SNO  | SNOW DAY                              |
| SST  | SICK LEAVE SELF TREATED               |
| TDL  | TRANSIT DELAY                         |
| UA   | UNAUTHORIZED ABSENCE                  |
| UDD  | UNPAID DOUBLE DEDUCTION               |
| UTO  | UNPAID TIME OFF                       |
| VCT  | COMP TIME TO VESTED COMP              |
| WC5  | WORKERS COMP - 5 DAYS                 |
| WCD  | WORKERS COMP - DISAPP                 |
| WCP  | WORKERS COMP - PENDING                |

| Code | Description                     |
|------|---------------------------------|
| LOP  | LWOP - PERSONAL                 |
| LT   | ARRIVED LATE                    |
| LTU  | ARRIVED LATE (UNPAID)           |
| MAF  | MANANGER ANNUAL LEAVE FILLER    |
| MLN  | MATERNITY L/A/W/O PAY           |
| MSN  | MILITARY LV W/O PAY             |
| OFB  | OFFICIAL BUSINESS               |
| PH   | PUBLIC HOLIDAY                  |
| SCA  | SIC CONVERTED FROM ANL          |
| SFM  | SICK LEAVE FAMILY MEMBER        |
| SLD  | SICK LEAVE DONATED              |
| SLP  | SICK LEAVE PAY OUT              |
| SLV  | VESTED SICK FROM SICK LEAVE     |
| SNP  | SUSPENDED W/O PAY               |
| SWP  | SUSPENDED W/ PAY                |
| TRA  | TRAINING                        |
| UA1  | UNAUTHORIZED ABSENCE (PAID)     |
| UDO  | UNPAID DAY OFF                  |
| VAL  | ANNUAL LEAVE TO VESTED ANL      |
| VSL  | SICK LEAVE TO VESTED SICK LEAVE |
| WCA  | WORKERS COMP - APPVD            |
| WCH  | WORKERS COMP - HEARING          |
| WCU  | WORKERS COMP UNPAID             |

# **Classes**

| Class | Description                     |
|-------|---------------------------------|
| 1     | MANAGERS HOURLY                 |
| 3     | CONSULTANTS HOURLY              |
| 5     | EMPLOYEES HOURLY                |
| @     | AUTO                            |
| Е     | EMPLOYEES ANNUAL                |
| J     | ORIGINAL JURISDICTION<br>ANNUAL |
| М     | MANAGERS ANNUAL                 |
| Q     | Q BANK SUPERVISORS              |
| Z     | INACTIVE EMPLOYEES              |

| Class | Description                         |
|-------|-------------------------------------|
| 2     | NEW APPLICANTS HOURLY               |
| 4     | TEMPS HOURLY                        |
| 6     | ORIGINAL JURISDICTION HOURLY        |
| С     | CLOCK CLASS                         |
| Н     | LOA WITHOUT PAY                     |
| K     | PREVAILING RATE<br>EMPLOYEES ANNUAL |
| N     | NEW APPLICANTS ANNUAL               |
| V     | MOTOR VEHICLES ANNUAL               |
|       |                                     |

# **Glossary**

Absence: The hours an employee is not working on their scheduled shift.

**Accrual**: A method of recording credits or debits of time for an employee and comparing it with their preset balances. The credit or debit of time can record vacation time owed, sick leave, overtime work credits, repetitive 'long lunches', jury duty, and religious absences. Another example is to compare them with buckets that store time for an employee; you can add or remove time.

Accrual Absence: An absence code that decrements or increments the associated accrual.

Actual Shift: The shift that an employee worked.

Authorized: A record that has been approved.

**Auto Cost Center**: An account that enables CyberShift 3G to retrieve and use the employee's default cost center.

**Auto Shift**: An employee's Auto Shift Group enables CyberShift 3G to determine the correct shift for an employee. For example, if an employee's shift starts at 17:00 and the employee clocks in at 12:00, CyberShift 3G uses the Auto Shift Group to determine an employee's correct shift. See Auto Groups.

**Badge**: An employee identification card that enables swiping at readers for clocking records and for access control.

**Banking**: The accumulation of worked time and money which is not immediately paid to the employee. The credit either permits the employee to take time in lieu of the hours or to take payment at a later date. See Overtime Banking and Equalizations.

Base Rate: A default rate of pay from the employee's record.

**Bonus**: A payment based on payroll rules, cost center positions, or assigned at the employee level. It is calculated separately from rates and can be:

- A percentage based on hours worked,
- A rate based on hours worked.
- An amount of money,
- An amount of hours.

Bonus Code: A code that indicates the reason for the Bonus and type of Bonus.

Break: A time assigned for rests and meals. See Shift Definition.

**Call-in**: A request for an employee to work an unscheduled shift without sufficient notice. See Call-in, Overtime Rules.

**Class**: An employee grouping that shares the attributes of hire status, payroll status, and clocking type. Also known as employee class. See Employee Class.

Click, Right-Click, Left-Click: Pressing and releasing one of the buttons on a mouse input device to send an instruction to the computer, or select a particular item from a menu that is displayed on the form.

**Clock Data**: The record that is created when employees swipe at readers.

**Clocking**: A recorded time for attendance, activity, or docket. For example, when an employee registers, or swipes on, with a time recording device they create a clocking record.

**Clocking Off:** The action of an employee registering, with a time recording device, the end an activity or shift. See also Swiping.

**Clocking On**: The action of an employee registering, with a time recording device, the start an activity or shift. See also Swiping.

**Clock Processing**: The processing of clock data into payroll records.

**Comp Time**: An accrual of time populated by an employee choosing to credit overtime worked in lieu of pay for use as future time off.

Cost Center: Cost Centers describe where an employee works or where a job is processed. Cost Centers are accounts to permit charging payroll, labor, absences, and job transactions. Cost centers are linked to Departments. Examples of Cost Centers include departments, work-centers, product lines, machines, etc. CyberShift 3G charges all payroll, labor, and job transactions to Cost Centers. Each Cost Center code must be unique. The data collection server can store the default Cost Center of every employee swipe. It is a good practice to structure the Cost Center file to match your organization's structure.

**Cost Position**: An abbreviation for cost center/position. Cost Center/Position is a "bound" field which means that both a cost center and position is assigned to each record. This represents the type of job or activity that an employee performs. A position can be assigned to multiple cost centers. See Position.

Crew: An employee grouping created to simplify scheduling and selection. See Crews.

**Current Rate**: A rate of pay assigned to a Cost Center / Position or employee, for dates after the "Effective Date". See Rate Sets.

**Data File**: A collection of stored records about a subject or topic.

**Database**: An organized collection of information coded in such a way that different categories of data in different forms can be accessed.

Daily Attendance: Enables supervisors to see whether or not an employee has clocked onto their shift.

**Day Cutoff Time**: The time setting that CyberShift 3G uses to divide the end of one day from the start of the next. For example, the Day Cutoff Time setting is 23:00, an employee clocks on at 23:00 on October 3rd and clocks off at 7:00 on October 4th. Payroll records this worked time on October 4th. If the employee clocks on at 22:59 on October 3rd, payroll records this worked time on October 3rd.

**Day Off Code**: A code to describe the reason an employee was not scheduled to work. CyberShift 3G assigns a Day Off Code to employees who are not scheduled to work. See Reference Codes.

**Day Type**: Determines the category for each day with respect to holidays, weekdays, and scheduled workdays. Day type determines how CyberShift 3G calculates the rates of pay and which rules to use. Examples are PH - public holiday, AB - scheduled absence. See Shift Rules – Detail.

**Decimal Hours**: A method of viewing time in which minutes are converted to decimal fractions of an hour – e.g., 1 hour and 45 minute's displays as 1.75 hours.

**Default Center**: An abbreviation for the employee's default cost center.

**Default Cost Center**: An account that is assigned to every employee. The default cost center is located in the Employee Maintenance Table. *See Default Center*.

**Default Level**: The rate progression level for an employee based on experience and schooling at their default Cost Center Position. Note: Each default Cost Center can have a different level. See Default Level.

**Default Position**: A "home" position, or activity, that is assigned to every employee. The default cost center is located in the Employee Maintenance Table. See Default Position.

**Default Rate**: The Rate Calculations contain the default rate of pay. Three settings that mean the same thing, in relation to the rate calculations, are Rate Code = "0", a blank description, and default calculation. The default rate is the largest of the default cost center / position rate, the worked cost center / position rate, and the employee's base rate. See Default Rate Code "0" Calculation.

**Department**: A grouping of employees and cost centers which enables assigning security permissions. Employees are grouped into Employee department and cost centers are grouped into Cost Center Departments. See Departments.

**Department Group**: A collection or grouping of Departments.

**Double Back**: Overtime paid to an employee who works two separate shifts that do not provide enough down time between the end of the first shift and the start of the second shift (reference item Double Back Overtime). Reserved for Future Use.

**Duration**: A view of time in gross hours instead of start and end times (i.e., worked 08:00 hours vs. started at 08:00 and ended at 16:00).

**Effective Date**: The date that data in a field changed from the previous information to the current information. See Rate Sets.

**Employee #**: A unique numeric identification assigned to each employee.

**Employee Class**: An employee grouping that shares the attributes of hire status, payroll status, and clocking type. See Class.

**Employee Department**: A grouping of employees and cost centers which enables assigning security permissions (reference Figure Main employee form). Same as Department.

**Exceptions**: Employee clockings that do not match the shift definitions. Examples include arrived late, overtime, unexpected absences, left early, and call-ins. Exceptions require supervisor authorization, otherwise, CyberShift 3G may not create payment records.

**Extent**: A time that shares the same attributes of rate, category, cost allocation, or other properties. Often, extents are called worked records. CyberShift 3G sub-divides an employee's working time during a shift into several extents, corresponding to periods worked, breaks, and overtime.

**Field**: A single entry or setting, for example, an employee's surname on the form that permits entering data. The terms setting and field mean the same in the CyberShift 3G documentation.

**Filter**: A feature that provides a means of filtering on specific codes or record types in the Time Entry screens.

**Forecast Overtime**: The ability for a user (typically a Supervisor) to view available resources for an overtime opportunity in the future and schedule them accordingly.

Form: A window, or screen of information containing grouped fields of data.

Global Variables: Database settings that control parameters within CyberShift 3G.

**Grace - Paid**: The time paid to an employee for clocking onto a shift after the start time or clocking off a shift before the end time.

**Grace - Unpaid**: The unpaid time for an employee that clocks onto a shift before the start time or clocks off a shift after the end time.

**Hour Allocation Rule**: A rule that describes how to divide the total time worked during a shift between the regular rate and the overtime rates. It describes how to apply the rounding and grace rules to clockings.

**Hour Type**: Determines how to pay the charged hours. Examples of hour types include Regular, Overtime (OT1, OT2, OT3, etc.), unpaid, and others. See Hour Type for the default list of hour types.

**HR Interface**: Updates employee and data hierarchy information into CyberShift 3G from an external human resources (HR) system (reference HR Refresh).

Job Rate: The rate of pay entered in the Cost Center / Position form at the appropriate learning level.

Labor Detail: The Labor Detail shows the details of an employee's work record for a single day.

**Lead Hand**: An employee who is responsible for subordinates and who usually assists a supervisor.

**Level**: The rate progression level for an employee based on experience and schooling at a position. See *Default Level*.

Lieu Days: Days that employees do not work but use a banked overtime credit.

**Localization**: The ability to change on-screen terminology of specified field labels to fit the culture or environment of the target organization (i.e., changing "Department" to "Division").

**Locations**: Locations enable a site-by-site filtering of the available selections on the Bonuses, Codes, Cost Centers, Rosters, Departments, and Shifts Maintenance forms. The Locations button on the Employee form selects location(s) for each employee. The employee's location (site) determines selections on those forms that the employee can access. *See Locations*.

**Manual Exception**: An override made to a record due to an exceptional rule that falls outside the standard rules of the company.

**Mass Changes**: Changes to records of multiple employees at one time. Examples of this are insertion of an absence, bonus or adjustment.

**Military Time**: A 24-hour clock that does not distinguish between morning and afternoon, for example 11:00 p.m. displays as 23:00.

**Multiple - Rounding**: Determines the interval for rounding of time, in minutes, when an employee starts or ends a shift. Also referred to as round multiple (reference Figure Hour Allocation - Rounding Rules). Common rounding times are 6, 10, 12, and 15 minutes.

Override: The ability to cancel automatic calculations, events, or settings to enable a manual entry.

Overtime: Time worked over and above an employee's daily or weekly maximum regular hours.

**Overtime Banking**: The accumulation of worked time and money which is not immediately paid to the employee. The credit either permits the employee to take time in lieu of the hours or to take payment at a later date.

**Paid Absence Code**: A code for an employee who did not work their scheduled hours. The code identifies the reason an employee was absent and creates payment records.

**Pay Adjustment**: A change to a record for a previous pay period, resulting from a change in the payroll record prior to the protect date.

**Pay Group**: An employee grouping with common dates in their pay period. This group has a common Protect Date to control changes to payroll records.

**Payroll Date**: The date for the payroll record. For example, if the "Day Cutoff Time" is 23:00 and the employee starts work at 23:00 on the 3rd, then the payroll date for this employee will be the 4<sup>th.</sup> See PDate.

**Payroll Interface**: A program that transmits data from CyberShift 3G to an external payroll system. See *Transferring data to payroll*.

**Payroll Summary**: A form that summarizes the events of a day to enable editing and approving the records. See Enter Time in Detail.

**Position**: Positions describe what type of job or activity that an employee performs. A position can be assigned to multiple cost centers, for example, operator, helper, maintenance, etc. Each Position can have 18 different rates corresponding to grades or learning levels. The 18 pay rates enable creating a pay rate that depends on the activity and on their learning level for the activity. *See Position*.

**Position Rate**: A rate of pay determined by the type of job or activity that an employee performs (reference Rate Sets).

**Preferences**: A feature to make optional screen display configuration changes, such as displaying/hiding columns in a grid or displaying hours as gross or split as REG and OT.

**Premium**: A payment that is applied for working designated hours. An example is a premium given for working from 15:00 to 23:00 (reference Figure Shift Definition). The payment can be:

- A percentage increase over the base rate,
- An addition to a rate of pay.

**Previous Rate**: The rate of pay for a cost center / position or employee before the "Current Rate:" The Previous Rate applies to all rates of pay up until the "Effective Date:" (reference Rate Sets).

**Project**: A cost account object that users can book time against. Users can additionally indicate a role or task.

**Proration**: Balancing or adjusting time worked from one Position to several Positions based on a predefined set of rules.

**Protect Date**: The final day of the pay period. Before the Protect Date, changes to payroll records create pay adjustment records. The Protect Date restricts who is able to change records (reference Pay Groups).

Public Holiday: A government, religious, or contractual paid day off work.

**Rate Set**: A group of 18 settings that determine the rates of pay at each position. The settings include levels 1 – 18 learning levels, Effective Dates, and Previous Rate.

**Reader**: This device collects employees' clockings and transmits the information to the data collection server. Three reader functions include access control, labor distribution, and permissions to clock.

Record: An entry in a data file.

**Record - Payroll**: A summary of the worked (or absence) records during a day for an employee. A payroll record contains worked records.

Record - Worked: A record that characterizes a unit of work (or absence) by an employee.

Retro Change: A change to a record in the Daily Edits for a "protected" pay period.

Role: A project role or responsibility that users can book time against to indicate work in that capacity.

Roster: A repeating pattern of shifts. Rosters automate assigning of employees to shifts.

**Rounding**: The defined rules for changing the number of minutes to the nearest defined multiple. See Hour Allocation – Rounding Rules.

**Round Multiple**: Determines the interval, or multiple, for rounding of time when an employee starts or ends a shift (reference Hour Allocation - Rounding Rules). Common times are 6, 10, 12, and 15 minutes.

**Round Split**: Is the point, in the round multiple setting, that the time is rounded up to the next round multiple, instead of down (reference Hour Allocation - Rounding Rules). For example, round multiple 00:06, round split 00:04 with a scheduled end time of 14:00. The following rounding and splits occur:

- 13:54 rounded to 13:54 13:55 rounded to 13:54
- 13:56 rounded to 13:54 13:57 rounded to 13:54
- 13:58 rounded to 14:00 13:59 rounded to 14:00

**Scheduled Shift**: The start and end time of work that is scheduled for an employee (reference Employee scheduler).

**Setting**: A single entry that permits entering data, e.g., an employee's surname. The terms "setting" and "field" are the same.

**Shift**: The hours of work that has start and stop times, break times, and other defined events (reference Shift Definition).

**Shift Rules**: A ranked or prioritized list of hour allocation rules that are attached to a shift. A shift rule could also be associated to an employee.

Site: Any location, under the company's umbrella, where CyberShift 3G is used for time and attendance.

**Site Administrator**: The person who has been given the authority to operate and maintain the CyberShift 3G operating system.

**Split**: Is the point, in the round multiple setting, that the time is rounded up to the next round multiple, instead of down. Refer to round split. See Hour Allocation – Rounding Rules.

Station: An employee grouping, similar to crews, created to simplify scheduling and selection.

**Swipe**: The action of an employee registering with a time recording device. The action can be:

- Sliding a badge through a reader and receiving a confirmation of a record,
- Entering a cost center / position into a reader and receiving a confirmation of a record,

- Looking at an retina reader and receiving a confirmation of a record,
- Placing an employee badge or cost center / position badge close to a proximity detector and confirmation of a record,
- Manually entering a time record,
- Any device that creates time records.

**Task**: An activity associated with a Project that a user can book time against.

**Time Pairs**: A view of time in start and end times instead of gross hours (i.e. started at 08:00 and ended at 16:00 vs. worked 08:00 hours).

**Time And Attendance Swipe**: The action of an employee swiping onto a time recording device. The swipe creates records for the arrival or departure of the employee at a work area.

**UDF Fields**: User Defined Fields (UDF) that contain client-defined information, commands, programs, calculations, or other special data (reference User Defined Fields).

**Unpaid Absence Code**: A code created for an employee who did not work their scheduled hours. The code registers the absence and does not create payment records (reference Codes).

User: Identification assigned to an employee who has controlled access to CyberShift 3G.

**UWI**: Unified Workforce Interface; an application that provides both a unified view and interactivity to the end-user without having to traverse multiple pop-up windows or other applications.

**Group**: An employee grouping that enables controlling the access to information, and time. The access settings have either group or individual control settings (reference Access groups).

**User Rate**: Pay rate settings in the employee maintenance file. Employees have many user rates that are numbered (reference Rates).

**Web Clock**: A virtual Badge Reader (Data Collection Device) accessed through CyberShift 3G that enables the ability for users to clock on and clock off as well as book time against cost centers and positions.

What: A selection of screens available to the logged on user based on permissions in the Unified Workforce Interface.

**When**: The date range context in which to apply the selected *What* and *Who* criteria in the Unified Workforce Interface.

**Who**: The employee or user context in which an action can be applied or data displayed in the Unified Workflow Interface. Typically, this can be "Me", "My Team", "Custom List", or an employee's name.

**Work Code**: A code that indicates paid time. See Codes.

**Workflow**: A sequence of routing through which a request is passed. Examples of this are Absence Requests or Submission of a Timesheet.