



# Medicaid-In-Education Fraud & Abuse Hotline

**877-393-5432**

## WHAT YOU CAN REPORT

ANY ACTIVITY BY THE NYCDOE (OR A NYCDOE EMPLOYEE OR CONTRACTOR) THAT VIOLATES MEDICAID LAWS OR REGULATIONS, INCLUDING:

- Claiming or verifying attendance for related services that were not provided
- Double billing (a contractor or independent provider bills both the DOE and Medicaid for the same related services)
- Documenting/claiming for related services at a higher rate when a lower rate service was provided (documenting/billing for one-on-one when a group service was provided)
- Submitting claims when applicable provider requirements have not been met (therapist lacks proper credentials or is on an exclusion list)
- Certifying attendance for a complete related service session when a complete session was not provided
- Intentionally falsifying or altering documents pertaining to the delivery of related services
- Submitting fraudulent Medicaid cost reports in connection with related services

## WE OFFER YOU PROTECTIONS

- ✓ Compliance concerns are kept confidential to the extent possible
- ✓ Compliance concerns may be reported anonymously (but you should include as much information as possible *without* investigating on your own)
- ✓ Federal, NY State and NY City Whistleblower Laws protect from retaliation those who report compliance concerns in good faith

## YOU HAVE A DUTY TO REPORT !

The Medicaid-In-Education Program permits the NYCDOE to obtain much needed Medicaid reimbursement for certain diagnostic and health support services provided to students with disabilities. We are individually and collectively responsible to report suspected violations of federal and state laws governing this program. We need your help to ensure that program rules are followed.

## HOW TO REPORT

- 1) Contact the NYCDOE Medicaid Compliance Officer, Dina Karagiorgos

### In Writing:

Dina Karagiorgos  
NYCDOE Medicaid Compliance Officer  
PERSONAL AND CONFIDENTIAL  
52 Chambers Street, Room 319  
New York, NY 10007



**By e-mail:** Medicaid@schools.nyc.gov

- 2) Contact the NYCDOE Confidential Medicaid-In-Education Fraud and Abuse Hotline: Toll Free 877-393-5432
- 3) Contact the Special Commissioner of Investigation for the NYC School District: Toll Free 877-888-8355
- 4) Contact the NYS Office of the Medicaid Inspector General: Toll Free 877-873-7283

\* The Medicaid Hotline is reserved for reporting concerns related to the MEDICAID Program. Use other appropriate channels for reporting other issues or concerns.

**FOR MORE INFORMATION:** The NYCDOE Medicaid Compliance Plan and all related policies can be found online by searching under "Medicaid Compliance Plan" on the NYCDOE's website: <http://schools.nyc.gov>